VIOLENCE AGAINST WOMEN ACT | MEASURING EFFECTIVENESS INITIATIVE

What to Do if the VAWA IMPACT Tool Isn't Loading: A Guide to Clearing Cache and Cookies in Your Browser

If you're having trouble with the IMPACT Tool site (e.g., it's not loading), clearing your browser's cache and cookies may help improve browser performance and fix website issues.

What are cache and cookies?

- **Cache**: Temporary files that help sites load faster.

- **Cookies**: Small files that store user data and site preferences.

Why clear cache and cookies?

Clearing them may:

- Improve browser performance – Cached files can become outdated or corrupted, causing slow loading or display issues.
- Fix website errors – Cookies can interfere with site features or cause login or display problems if they're out-of-date.
- Free up storage – Cached files and cookies take up space, so removing them can free up memory.

To clear your cache and cookies, click the link below for your browser and follow the steps provided, then try accessing the IMPACT Tool again.

- To clear cache and cookies for [Google Chrome](#)

- To clear cache and cookies for [Mozilla Firefox](#)

- To clear and cache and cookies for [Microsoft Edge](#)

- To clear cookies for [Safari (Mac)](#)

If you are unable to access the IMPACT Tool, reach out to VAWA MEI for assistance.

Email: vawamei@maine.edu

Phone: 1-800-VAWA (8292)