

FAV Program Reporting Instructions

The Violence Against Women Act of 2000 requires grantees to report on the effectiveness of activities carried out with grant funds. To meet this Congressional reporting requirement and the requirements of the Government Performance and Results Act, the Office on Violence Against Women (OVW) requires all grantees to report data related to their OVW funded activities. Grantees should answer questions based on the activities engaged in under this grant during the current reporting period.

This document details the Semi-Annual Performance Report questions and instructions for the Financial Assistance for Victims Programs. The performance report is due to OVW in JustGrants within 30 days of the end of the current reporting period (for the period ending June 30, the deadline is July 30; for the period ending December 30, the deadline is January 30). The performance report data will first be entered by the grantee into an online, interactive performance reporting form in the VAWA IMPACT Tool. Once the report has been completed online, the tool will generate a PDF for the grantee to download and submit into JustGrants.

All grantees should read each section to determine which questions must be answered based on the activities engaged in under the grant during the current reporting period. Optional sections begin with a question that asks if Financial Assistance for Victims Program funds were used to support the respective activities during the current reporting period. If grant funds were not used for an activity during the 6-month reporting period, the grantee should select “no.” If the response is no, the rest of that section or subsection is skipped.

All information should reflect activities for the current reporting period only. The activities of volunteers or interns may be reported if they are coordinated or supervised by Financial Assistance for Victims Program grant-funded staff or if Financial Assistance for Victims Program funds substantially support their activities. If a grantee has not been able to collect or report data as requested on the performance reporting form, please discuss this in the last question within the Narrative section.

If you have any questions about the performance report, call, email or visit the website of the VAWA Measuring Effectiveness Initiative (VAWA MEI).

- **VAWA MEI phone:** 1-800-922-8292
- **VAWA MEI email:** vawamei@maine.edu
- **Website:** vawamei.org

If you have questions about your grant, please contact your OVW program specialist at 1-202-307-6026 (TTY: 202-307-2277).

If you have questions about your JustGrants account, please contact JustGrants.

- **JustGrants OVW Support phone:** 866-655-4482
- **JustGrants OVW support email:** OVW.JustGrantsSupport@usdoj.gov
- **JustGrants Support website:** <https://justicegrants.usdoj.gov/user-support>

General Information

This section is required. All grantees must complete this section.

1. Date of report

Enter the date this form is completed.

2. Current reporting period (6-month)

Select either "January to June" or "July to December" based on the reporting period for which this report is being completed.

Current reporting period year (4-digit year)

Enter the year for the 6-month reporting period being covered.

A new reporting form must be filled out for each reporting period.

3. Grantee name

Enter the "Entity Legal Name" and "Doing Business As" name (if different) that can be found at the top of your JustGrants Funded Award Page.

EXAMPLE:

University of Maine System dba Cutler Institute

4. Grant number

Enter the federal grant number assigned to your OVW program grant. This number can be found at the top of your JustGrants Funded Award Page.

This number, also called your Award Number, can be found at the top of your JustGrants Funded Award Page. Please enter the grant number exactly as it appears, including dashes.

Examples: 15JOVW-12-GG-12345-PROG or 2000-XX-ZZ-1234

If you have multiple active OVW program grants, please enter the grant number associated with the Program grant you are reporting on in this form.

5. Type of performance report

Indicate if this is a regular performance report or the final performance report for the grant award being reported on.

6. Point of contact

Provide the name, agency name, mailing address, telephone number, and e-mail address for the contact person responsible for the day-to-day coordination of the grant. This person should understand what the grant funds were used for and should be familiar with the performance reporting information submitted.

7. Is this a faith-based organization?

Indicate whether the grantee is a faith-based organization.

8. Is this a culturally-specific community-based organization?

Indicate whether the grantee is a culturally-specific community-based organization. A culturally-specific community-based organization is one that:

- Has a focus on any underserved population, i.e., has as its primary mission to address the needs of an underserved population or has developed a special expertise regarding a particular underserved population;
- Is not merely providing services to an underserved population, but is providing culturally competent services designed to meet the specific needs of that population;
- At a minimum, has some expertise or demonstrated capacity to work effectively on domestic violence, dating violence, sexual assault, or stalking or acquires that expertise through collaboration with another entity.

9. Does this grant specifically address and focus on Tribal populations?

Select “yes” if the Financial Assistance for Victims Program grant specifically focuses on Tribal populations and indicate which tribes or nations the grantee agency serves or intends to serve. Report only on tribes or nations intentionally served. Do not include a tribe or nation if they are served incidentally by the program.

EXAMPLE 1:

A victim services organization is located on the Nez Perce reservation. There are members of over a dozen other tribes living on the reservation, and the grantee provides services to anyone who lives on the reservation that needs services. Select “yes” and report that the grant specifically addresses and focuses on the Nez Perce tribe, but do not report other tribes whose members reside on the reservation.

EXAMPLE 2:

A grantee agency used Financial Assistance for Victims Program funds to provide training events for law enforcement in a non-Tribal area. Police from a nearby reservation attend a training event. This training did not address Tribal codes, nor was there an intention to specifically train Tribal police, even though they are welcome to attend the training. Select “no” because the grant does not specifically address or focus on Tribal populations, even though Tribal populations are welcome to attend Financial Assistance for Victims Program-funded activities offered.

10. Does your grant support the creation of products in languages other than English or provide services in languages other than English?

Select “yes” if the agency used Financial Assistance for Victims Program funds to provide services or products in languages other than English. Selecting “yes” will prompt the grantee to list out any languages. Please be specific and name the relevant languages. Select “no” if the agency does not use Financial Assistance for Victims Program funds to provide services or products in languages other than English.

11. What percentage of your Financial Assistance for Victims Program grant was directed to each of these areas?

Report the area(s) addressed by the Financial Assistance for Victims Program grant during the current reporting period and estimate the approximate percentage of funds (or

resources) committed to each area. This question is required even if the grantee was not able to spend grant funds during the reporting period. The grantee may choose how to calculate this. Grantees should consider training, staff time, victims services, etc. when determining how to calculate the percentage of funds directed to each area.

EXAMPLE:

A victim services agency receives Financial Assistance for Victims Program funding to offer legal advocacy services for victims/survivors of sexual assault and domestic violence. During the current reporting period approximately 25% of the Financial Assistance for Victims Program-funded clients are sexual assault victims/survivors and the rest are victims/survivors of domestic violence. If all services received are approximately the same to all clients, one could estimate that approximately 25% of the project's funds are directed to sexual assault and 75% to domestic violence. If the services received by domestic violence victims/survivors are more comprehensive than those received by sexual assault victims/survivors, the percentage of funds directed to domestic violence would be greater.

DEFINITION: Victimization categories

- **Sexual assault:** Any nonconsensual sexual act proscribed by Federal, Tribal, or State law, including when the victim lacks capacity to consent.
- **Domestic violence:** Includes felony or misdemeanor crimes committed by a current or former spouse or intimate partner of the victim under the family or domestic violence laws of the jurisdiction and includes the use or attempted use of physical abuse or sexual abuse, or a pattern of any other coercive behavior committed, enabled, or solicited to gain or maintain power and control over a victim, including verbal, psychological, economic, or technological abuse that may or may not constitute criminal behavior, by a person who is a current or former spouse or intimate partner of the victim, or person similarly situated to a spouse of the victim, is cohabitating, or has cohabitated, with the victim as a spouse or intimate partner, shares a child in common with the victim or who commits acts against a youth or adult victim who is protected from those acts under the family or domestic violence laws of the jurisdiction.
- **Dating violence:** Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim. The existence of such a relationship is determined by the length of the relationship, the type of relationship, and the frequency of interaction between the people involved in the relationship.
- **Stalking:** A course of conduct directed at a specific person that would cause a reasonable person to fear for their safety or the safety of others or suffer substantial emotional distress.
- **Sex Trafficking:** The recruitment, harboring, transportation, provision, obtaining, patronizing, or soliciting of a person for the purpose of a commercial sex act. Causing a person who has not attained the age of 18 years to engage in a commercial sex act regardless of consent.

Staff

1. Were Financial Assistance for Victims Program funds used to fund staff time (at your agency, at a partner agency, contractors, or stipends) during the current reporting period?

Select “yes” if Financial Assistance for Victims Program funds were used to pay for staff salary/wages. Financial Assistance for Victims Program-funded staff may be located at an agency other than the grantee agency. Also consider all stipends and contracted staff.

2. Staff

Report the number of full-time equivalent (FTE) staff funded under this grant during the current reporting period. Report staff by function(s) performed, not by title or location. Include employees who are part-time and/or only partially funded with these grant funds as well as consultants/contractors. FTEs are reported in decimals, not as percentages.

Report grant-funded overtime. If an employee or contractor was employed or utilized for only a portion of the reporting period, prorate appropriately. If staff members fall into two or more categories of job descriptions, divide their time as appropriate. One FTE is equal to 1,040 hours—40 hours per week multiplied by 26 weeks.

What is an FTE?

An FTE (full-time equivalent) is the unit of measurement used to report the hours worked by Financial Assistance for Victims Program-funded staff. A 100% Financial Assistance for Victims Program-funded staff person who worked full time for the entire 6-month reporting period will be reported as 1.00 FTE.

Prorating FTEs

FTEs must be prorated whenever grant funds paid for a portion of a staff person’s time, a contractor, stipend, and when staff are hired partway through the reporting period. Any staff time that represents less than a full-time person working the entire reporting period and paid entirely with Financial Assistance for Victims Program funds should be prorated to reflect the portion directly supported with Financial Assistance for Victims Program funds.

What is 1.00 FTE at your agency?

If the Financial Assistance for Victims Program-funded agency considers 40 hours per week to be full-time, then 1.00 FTE is equal to 1,040 working hours in a 6-month reporting period: 40 hours per week multiplied by 26 weeks. If the grantee agency considers something other than 40 hours to be full-time, determine how many hours per week is considered full-time and multiply that number of hours by 26 weeks. This will be the total number of hours in a 6-month reporting period for 1.00 FTE.

EXAMPLE 1:

If the Financial Assistance for Victims Program-funded agency considers 35 hours per week to be full-time, then 1.00 FTE is equal to 910 working hours in a 6-month reporting period: 35 hours per week multiplied by 26 weeks.

EXAMPLE 2:

If the Financial Assistance for Victims Program-funded agency considers 37.5 hours per week to be full-time, then 1.00 FTE is equal to 975 working hours in a 6-month reporting period: 37.5 hours per week multiplied by 26 weeks.

Choosing a Staff Category

Report staff by function/activity performed, not by job title or location of the employee. If a staff member spends their Financial Assistance for Victims Program-funded time conducting different types of activities, separate their FTE value into those different staff categories.

First calculate the total FTE of that staff person based on how many Financial Assistance for Victims Program-funded hours they worked each reporting period. Then split up their FTE into the staff categories by estimating the percentage of their time performing each job function.

DEFINITION: Staff Categories

- **Abuser Intervention Program staff:** Staff who work within a Financial Assistance for Victims Program-funded offender rehabilitation program. These Financial Assistance for Victims Program-funded activities will be captured in the Abuser Intervention Program Section.
- **Administrator:** Staff time spent in administrative positions including, but not limited to financial manager, executive director, and shelter manager.
- **Attorney (does not include prosecutor):** An attorney or lawyer who is legally acting on behalf of a victim/survivor. Activities conducted by a Financial Assistance for Victims Program-funded attorney will be captured in the Victim Services and Legal Services Sections.
- **Case Manager:** A person who works with victim/survivors to ensure that all agreed upon goals are completed in a reasonable timeframe.
- **Counselor:** Professional counselors or peer counselors who provide emotional support, guidance, problem solving, etc. to victim/survivors. Financial Assistance for Victims Program-funded counseling activities will be captured in the Victim Services Section.
- **Court personnel:** Court officials and other staff within the court (including judicial assistants, reporters, law clerks, and bailiffs) who are subject to the judge's direction and control. This does not include the attorneys or lawyers in a judicial proceeding. A grantee should fill out the Courts Section if court personnel time is supported by Financial Assistance for Victims Program funding.
- **Information technology staff:** Staff conducting activities related to technology maintenance, such as building or maintaining computer infrastructures of the company, assisting users with computer and software issues, handling software updates and license renewals and technology contracts, ensuring compliance with quality standards, or overseeing data storage.

- **Investigator (prosecution-based):** Staff employed by a prosecution office who investigate criminal cases by gathering facts, collecting evidence, and referring cases for prosecution. Activities conducted by a Financial Assistance for Victims Program-funded investigator will be captured in the Case Investigations Section.
- **Law enforcement officer:** A sworn officer or agent of the United States authorized by law or by a government or Tribal government agency to engage in or supervise the prevention, detection, investigation, or prosecution of any violation of law. Most general law enforcement officers are uniformed personnel who carry out patrols, answer calls for service or help, investigate incidents, refer cases for prosecution, enforce or serve orders of protection/no-contact orders, or conduct community policing. Law enforcement-based detectives might be staff who are not mandated to wear uniforms but do investigate criminal cases by gathering facts, collecting evidence, and referring cases for prosecution. These Financial Assistance for Victims Program-funded activities will be captured in the Case Investigations Section.
- **Legal advocate (does not include attorney or paralegal):** A staff person who assists victims with civil or criminal legal issues including preparing paperwork for protection orders; accompanying a victim to a protection order hearing, administrative hearing, or other civil proceeding; and all other advocacy activities within the civil justice system. This category does not include the work of attorneys, paralegals, or governmental victim advocates (i.e., victim assistant/victim-witness coordinator) or non-governmental victim advocates. These Financial Assistance for Victims Program-funded activities will be captured in the Victim Services Section.
- **Outreach worker:** Staff time spent conducting unsolicited outreach to victim/survivors to inform them about services available to them.
- **Paralegal:** Staff assigned tasks by attorneys/lawyers, such as to review and organize client files, conduct factual and legal research, prepare documents for legal transactions, draft pleadings and discovery notices, interview clients and witnesses, and assist at closings and trials. Generally, paralegals may not advise clients or represent clients in court, take depositions, or sign pleadings. Activities conducted by a Financial Assistance for Victims Program-funded paralegal will be captured in the Victim Services and Legal Services Sections.
- **Probation officer/offender monitor:** Staff time spent advising and monitoring the movements of criminal offenders who are on probation, recommending rehabilitation programs for offenders, or conducting monitoring activities to ensure offender compliance with the conditions of probation. These Financial Assistance for Victims Program-funded activities will be captured in the Probation/Offender Monitoring Section.
- **Program coordinator:** Staff time spent coordinating specific aspects of the program. This category includes staff functioning as a training coordinator, a prevention/education coordinator, a victim services coordinator, and/or as a legal services coordinator.

- **Prosecutor:** Professional prosecutors conduct activities such as reviewing the charges against any person arrested by the police, deciding whether to charge an individual with an offense and determining what that offense should be, making sentencing recommendations, and prosecuting cases. These Financial Assistance for Victims Program-funded activities will be captured in the Prosecution Section.
- **Sexual assault nurse examiner/sexual assault forensic examiner (SAFE/SANE):** A registered nurse who provides comprehensive health care to victims of sexual assault. Services provided by a Financial Assistance for Victims Program-funded SANE/SAFE will be captured in the Victim Services Section.
- **Support staff:** Staff time spent conducting activities related to administration assistance, bookkeeping, accountant tasks, and/or receptionists' tasks.
- **Trainer:** Staff time spent training or presenting training material to non-grant funded staff and other professional staff (who may be located at other agencies/organizations). These Financial Assistance for Victims Program-funded activities will be captured in the Training Section. Also report educator staff time in the trainer category. Staff time spent educating the non-professionals such as students, parents, victims, and the public by presenting educational material and information. Financial Assistance for Victims Program-funded education activities will be captured in the Community Education Section.
- **Translator/interpreter:** Staff who translate or interpret from one language to another for victims who are receiving services. Financial Assistance for Victims Program-funded translation and interpretation services provided to victims will be captured in the Victim Services Section. Translation of printed materials such as flyers or training materials will be reported in the Products Section.
- **Victim advocate:** Staff time spent supporting a victim with accessing needed resources or services, providing crisis intervention and safety planning, and providing support during medical exams. These Financial Assistance for Victims Program-funded activities will be captured in the Victim Services Section.
- **Victim assistant (governmental, includes victim-witness specialist/coordinator):** Typically, this is a governmental employee of a law enforcement agency, prosecution office, or court. This type of staff provides victim assessment and coordination/support of case prosecution activities, assists with victim-witness statements, coordinates victim court appearances, and provides victims with court dates. The services provided are generally limited to the period and scope of court proceedings. These Financial Assistance for Victims Program-funded activities will be captured in the Victim Services Section.
- **Other (specify):** Responses in the “Other” category should be very specific. Responses such as graduate assistant, contractor, and consultant are not valid, since they do not specify the function performed by the staff person. Some acceptable “Other” category entries include “data analyst” and “evaluator.”

FTE Calculation Examples

EXAMPLE 1:

If you have one full-time receptionist whose salary is 100% funded with Financial Assistance for Victims Program funds and a full-time bookkeeper whose salary is 25% funded with Financial Assistance for Victims Program funds, report 1.25 FTE under support staff.

EXAMPLE 2:

A staff member, whose salary is 100% funded with Financial Assistance for Victims Program funds, spends approximately 20 hours a week coordinating the victim services program, 16 hours providing victim advocacy, and 4 hours collecting and analyzing evaluation data. Report as 0.50 under “program coordinator”, 0.40 under “victim advocate”, and 0.10 under other as “evaluator.”

EXAMPLE 3:

During the six-month reporting period, an employee was hired to work full-time and worked only during the last three months of the reporting period. In this case, you would need to pro-rate the FTEs to reflect three months of the six-month reporting period. The correct FTE for that staff person would be 0.50 FTEs, or 3 months/6months.

EXAMPLE 4:

If you contracted with an information technology specialist for full-time services for two months during the reporting period, report that person as “Information technology staff”, 0.33 FTEs, or 2 months/6 months.

EXAMPLE 5:

A staff member works 20 hours a week. The staff member spends 10 hours a week coordinating the victim services program, and 10 hours providing victim advocacy. Report this as 0.25 under “program coordinator”, and 0.25 under “victim advocate.”

3. Please describe how staffing impacted your ability to implement your grant-funded activities.

Use the space to discuss all the ways in which this question applies to your agency's program-funded activities. Staffing issues may include but are not limited to vacancies or unfilled positions, extended leaves or absences, high turnover or staff resignations, delays in recruitment and hiring, lack of trained or qualified staff, and reductions in staffing due to budget shortfalls that made it challenging to implement grant-funded activities. Conversely, staffing may have positively impacted your ability to serve more victims, expand outreach programs, or train more professionals.

Responses must be limited to 2,000 characters.

Policies

1. Were Financial Assistance for Victims Program funds used to develop, substantially revise, or implement policies or protocols or to develop or promote State, local, or Tribal policies during the current reporting period?

If Financial Assistance for Victims Program funds were used to developed, substantially revise, and/or implement policies or protocols, or to develop or promoted State, local, or Tribal policies during the current reporting period, select “yes.” This includes if Financial Assistance for Victims Program-funded staff worked directly on these activities.

2. Type of organizations/agencies in which policies or protocols were developed, substantially revised, or implemented

Check all the organizations/agencies in which policies or protocols were developed, substantially revised, or implemented using Financial Assistance for Victims Program funds during the current reporting period.

3. Describe the protocols and/or policies developed, substantially revised, or implemented with Financial Assistance for Victims Program funds during the current reporting period.

Some examples of topics that could be addressed here include:

- What successes and challenges/barriers have the grantee experienced when developing, revising, or implementing policies/protocols?
- What systemic issues are being addressed with the newly developed, revised, or implemented policies/protocols?

Data Collection and Communication Systems

1. Were your Financial Assistance for Victims Program funds used to develop, install, or expand data collection and/or communication systems during the current reporting period?

Select “yes” if Financial Assistance for Victims Program funds or Financial Assistance for Victims Program-funded staff were used to develop, install, or expand data collection and/or communication systems.

2. Indicate the use of Financial Assistance for Victims Program funds for data collection and/or communications systems.

Specify how Financial Assistance for Victims Program funds were used to support data collection and/or communication systems during the current reporting period. Check all categories that apply.

3. Describe the purpose of the Financial Assistance for Victims Program-funded data collection and/or communication systems.

For example, this space could be used to describe how the data collection and/or communication system improvements will support the agency or will impact agency staff.

Responses must be limited to 2,000 characters.

Victim Services

In this section, only provide information that represents victims who accepted and/or requested Financial Assistance for Victims Program-funded services during the 6-month reporting period. Victim services are typically provided by Financial Assistance for Victims Program-funded staff or are services that grant funds directly paid for. Report all Financial Assistance for Victims Program-funded victim services provided.

1. Were Financial Assistance for Victims Program funds used to provide victim services (including legal services provided by an attorney or paralegal) during the current reporting period?

Select “yes” if Financial Assistance for Victims Program funds were used to support victim services during the current reporting period. If the grantee funded a victim assistant or victim-witness coordinator within the law enforcement, prosecution, or court system, select “yes” and complete the Victim Services Section to capture that staff’s Financial Assistance for Victims Program-funded work.

2. Number of primary victims served, partially served, and not served

Report the number of victims who were served, partially served, and not served with Financial Assistance for Victims Program funds during the current reporting period. Report an unduplicated count. This means that each victim who requested or received services during the current reporting period should be counted only once in that reporting period. Report victims in each reporting period that they request services. Do not report secondary victims in this question.

DEFINITION: Served, Partially Served, and Not Served

When determining how to report a victim, consider their choice in accepting or receiving a Financial Assistance for Victims Program-funded service.

- **Served:** A victim/survivor should be reported as served if they requested and/or accepted grant-funded services and the program was able to provide all of those services.
- **Partially Served:** A victim/survivor should be reported as partially served if they accepted and/or requested grant-funded services and the program was able to provide some, but not all, of those services.
- **Not Served:** A victim/survivor should be reported as not served if the program could not provide any of the grant-funded services that the victim accepted and/or requested.

DEFINITION:

- **Primary victim:** The sexual assault, domestic violence, dating violence, or stalking was experienced by the primary victim.
- **Presenting victimization:** Victims should be counted only once under the presenting victimization. Some victims may have experienced more than one type of victimization, and it may be clear which of those victimizations has led the victim to accept and/or request Financial Assistance for Victims Program-funded services.

When it is not clear which victimization type has led the victim to accept/request Financial Assistance for Victims Program-funded support services, the grantee/service provider should use their discretion to select which victimization will be considered the presenting victimization for the purposes of this reporting form.

- **Unduplicated count:** Each victim who requested or received Financial Assistance for Victims Program-funded services during the current reporting period should be counted only once in Victim Services Question 2 (regardless of how many different times they were served during the reporting period). It is possible for a victim to be fully served at one point during the reporting period and then have their status change to partially served due to requesting additional services that they only partially received.

EXAMPLE:

A victim requested criminal justice advocacy from the Financial Assistance for Victims Program-funded victim advocate at the beginning of the reporting period, and then the same victim came back at the end of the reporting period and requested legal assistance from the Financial Assistance for Victims Program-funded attorney. The grantee was able to provide both services. Although this victim received two different Financial Assistance for Victims Program-funded services, the grantee will only count that victim once as served in Victim Services Question 2.

The partially served and not served categories generally have to do with issues within your program that keep you from providing grant-funded services to a victim/survivor who requests those services. If a victim/survivor chooses to discontinue services once they have begun receiving them, then the victim should be reported as “served.” The same is true if a victim/survivor moves, even if they do not inform you, and they are unable to complete the services. When determining whether a victim/survivor is served, partially served, or not served, do not consider services the victim/survivor declined, unless the victim requested a service but found the program rules unacceptable.

When are victims not counted on the form?

Do not report a victim on this form if they:

- Did not request or accept any Financial Assistance for Victims Program-funded services that they were offered/were eligible to receive;
- Only accepted and/or requested services that were funded by a different funding stream; or
- Are not a primary victim of sexual assault, domestic violence, dating violence, or stalking.

EXAMPLE: Served

A victim of domestic violence called a victim services program looking for help with getting a protection order. The Financial Assistance for Victims Program-funded legal advocate helped the victim with the paperwork and the filing process, and then also accompanied the victim to the protection order hearing. Report this victim as “served” because the victim received all the Financial Assistance for Victims Program-funded services they requested.

EXAMPLE: Partially Served

A victim of stalking came to the prosecutor’s office to get information about the criminal process. The Financial Assistance for Victims Program-funded advocate spent time with the victim to explain what the victim could expect when filing for a protection order and to describe the different hearings that would take place. The victim asked the advocate to go to the arraignment with her, but the advocate was already scheduled to be in another courtroom on the date. The advocate referred the victim to a different victim services agency. The victim received information from the Financial Assistance for Victims Program-funded advocate, but not the grant-funded court accompaniment she requested that are normally provided under the Financial Assistance for Victims Program grant. Report this victim of stalking as “partially served” because the victim received some, but not all, of the Financial Assistance for Victims Program-funded services they requested.

EXAMPLE: Not Served

A police officer responded to a sexual assault incident and the victim agreed to allow the police officer to ask the local agency to send an advocate to the hospital with the victim during her examination. Hospital accompaniment is a service provided by the Financial Assistance for Victims Program grant. There was not an advocate available at the time requested, so the agency referred the victim to another agency. This would be reported as one victim of sexual assault “not served” because the victim did not receive the Financial Assistance for Victims Program-funded service requested.

EXAMPLE: When someone should not be reported

A Financial Assistance for Victims Program-funded outreach worker sent out letters to 175 victims of domestic violence based on police reports of domestic violence incidents. These letters were sent to inform victims of services available at the agency. Of the 175 victims contacted through this unsolicited outreach, 35 victims contacted the agency to request Financial Assistance for Victims Program-funded services. Report the 35 victims who requested Financial Assistance for Victims Program-funded services in Victim Services Question 2. Do not report on the other 140 victims in this question because they did not accept/request a Financial Assistance for Victims Program-funded service.

3. Number of victims who received Financial Assistance for Victims Program-funded services for multiple victimizations

Report an unduplicated count of victims reported in the previous question who received Financial Assistance for Victims Program-funded support for more than one victimization.

4. Select all the additional victimization types, including specific forms of abuse, for which these victims received Financial Assistance for Victims Program-funded services

Check all that apply. If you have reported at least one victim in Question 3, you must check at least one box in Question 4. This applies regardless of when the additional victimization happened, so long as the victim received grant-funded services for it during the current reporting period.

DEFINITION: Additional victimization types

- **Sexual assault:** Any nonconsensual sexual act proscribed by Federal, Tribal, or State law, including when the victim lacks capacity to consent.
- **Domestic violence:** Includes felony or misdemeanor crimes committed by a current or former spouse or intimate partner of the victim under the family or domestic violence laws of the jurisdiction and includes the use or attempted use of physical abuse or sexual abuse, or a pattern of any other coercive behavior committed, enabled, or solicited to gain or maintain power and control over a victim, including verbal, psychological, economic, or technological abuse that may or may not constitute criminal behavior, by a person who is a current or former spouse or intimate partner of the victim, or person similarly situated to a spouse of the victim, is cohabitating, or has cohabitated, with the victim as a spouse or intimate partner, shares a child in common with the victim or who commits acts against a youth or adult victim who is protected from those acts under the family or domestic violence laws of the jurisdiction.
- **Dating violence:** Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim. The existence of such a relationship is determined by the length of the relationship, the type of relationship, and the frequency of interaction between the people involved in the relationship.
- **Stalking:** A course of conduct directed at a specific person that would cause a reasonable person to fear for their safety or the safety of others or suffer substantial emotional distress.
- **Female genital mutilation/cutting (FGM/C):** FGM/C refers to procedures involving partial or total removal of female genitalia or other injury to female genital organs for any cultural, religious, or nontherapeutic purpose.
- **Adult survivor of child sexual abuse:** A victim who is a legal adult over the age of 18 at the time they seek support services because they suffered any nonconsensual sexual act proscribed by federal, Tribal, or state law when the victim lacked capacity to consent as a legal minor under the age of 18.
- **Sex Trafficking:** The recruitment, harboring, transportation, provision, obtaining, patronizing, or soliciting of a person for the purpose of a commercial sex act. Causing a person who has not attained the age of 18 years to engage in a commercial sex act regardless of consent.

- **Labor Trafficking:** The recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, by force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.
- **Economic abuse:** Within the context of domestic, dating violence, and abuse in later life is behavior that is coercive, deceptive, or unreasonably controls or restrains a person's ability to acquire, use, or maintain economic resources to which they are entitled. This includes using coercion, fraud, or manipulation to restrict a person's access to money, assets, credit, or financial information; unfairly using a person's personal economic resources, including money, assets, and credit for one's own advantage, or exerting undue influence over a person's financial and economic behavior or decisions, including forcing default on joint or other financial obligations, exploiting powers of attorney, guardianship, or conservatorship, or failing or neglecting to act in the best interests of a person to whom one has a fiduciary duty.
- **Technological abuse:** An act or pattern of behavior that occurs within domestic violence, sexual assault, dating violence or stalking and is intended to harm, threaten, control, stalk, harass, impersonate, exploit, extort, or monitor, except as otherwise permitted by law, another person that occurs using any form of technology, including but not limited to: internet enabled devices, online spaces and platforms, computers, mobile devices, cameras and imaging programs, apps, location tracking devices, or communication technologies, or any other emerging technologies.
- **Forced marriage:** A marriage to which one or both parties do not or cannot consent and in which one or more elements of force, fraud, or coercion is present. Forced marriage can be both a cause and a consequence of domestic violence, dating violence, sexual assault or stalking.

5. Describe how Financial Assistance for Victims Program funds were used to serve victims who received grant-funded services for multiple victimizations.

For example, this space could be used to describe the prevalence of co-occurring victimizations in the community or the comprehensive wrap-around services the grantee provided victims who disclosed multiple victimization types.

Responses must be limited to 2,000 characters.

6. Number of secondary victims served

Each secondary victim who received Financial Assistance for Victims Program-funded services during the current reporting period should be counted only once in the category of victimization that corresponds to the crime experienced by the primary victim they are connected to. Do not report these secondary victims anywhere else on this reporting form.

DEFINITION: Secondary Victims

Secondary victims are those who are indirectly affected by the domestic violence, dating violence, sexual assault, and/or stalking. They will be children, siblings, spouses or intimate partners, parents, grandparents, and other affected relatives.

EXAMPLE 1:

A victim of domestic violence entered a Financial Assistance for Victims Program-funded shelter with her three children. The grantee would report the victim of domestic violence as “served” in Victim Services Question 2 because she received the Financial Assistance for Victims Program-funded service she requested. They would also report three children as secondary victims in Victim Services Question 6 because they received a Financial Assistance for Victims Program-funded service.

EXAMPLE 2:

A victim of stalking received assistance with obtaining a protection order from a Financial Assistance for Victims Program-funded attorney. The victim’s two children are not included on the protection order. Report the victim of stalking victims “served” in Victim Services Question 2 because she received the Financial Assistance for Victims Program-funded service she requested. Do not report the two children in Victim Services Question 6 because they did not receive a Financial Assistance for Victims Program-funded service.

7. Select all of the reasons primary victims who requested Financial Assistance for Victims Program-funded services were partially or not served

Indicate all programmatic reasons for partially served and not served victims. Reporting victims as partially served and not served does not reflect negatively on the agency. This information is being collected to identify unmet needs and barriers to service. OVW acknowledges that funded programs may not be able to serve all victims who request services.

DEFINITION: Reason Categories

- **Conflict of interest:** The program could not serve the victim because current or previous relationships with that victim or other parties related to that victim would interfere with the ability of the program to serve that victim. For example, a Financial Assistance for Victims Program-funded counselor declined to work with a victim because of a prior non-professional relationship with the victim.
- **Did not meet statutory requirements:** The program could not serve the victim with the Financial Assistance for Victims Program-funded service requested because the victim did not meet requirements of statute. For example, a victim requested help with a divorce, but did not meet statutory residency requirements to file for a divorce in the jurisdiction.
- **Hours of operation:** Hours during which the program provides services were not compatible with the hours the victim was available to receive requested services. For example, a victim was only available to receive counseling after 6pm due to their work schedule, but the program was closed after 5pm and could not provide the Financial Assistance for Victims Program-funded counseling requested.

- **Insufficient or lack of agency capacity to provide language access (including sign language or assistive communication devices):** Interpreter and/or translation services were not available when the victim requested to receive Financial Assistance for Victims Program-funded services.
- **Insufficient or lack of services for people with disabilities:** The Financial Assistance for Victims Program-funded services were not accessible to a victim with disabilities. For example, a Financial Assistance for Victims Program-funded shelter has a rule against care attendants accompanying victims, and this prevented a victim with disabilities from being able to receive the Financial Assistance for Victims Program-funded shelter services.
- **Insufficient or lack of services for people who are D/deaf or hard of hearing:** The services provided under the grant were not accessible to people who are D/deaf or hard of hearing.
- **Lack of childcare:** The victim was unable to receive requested Financial Assistance for Victims Program-funded services because they needed childcare to attend/receive the Financial Assistance for Victims Program-funded services but there was no childcare available.
- **Program reached capacity:** Program was operating at full capacity when a victim requested a Financial Assistance for Victims Program-funded service. This includes instances where Financial Assistance for Victims Program-funded staff caseloads were full and they could not accept additional clients, as well as instances when all available Financial Assistance for Victims Program-funded shelter services were at capacity when a victim requested shelter.
- **Program rules not acceptable to victim:** A victim was technically eligible to receive a Financial Assistance for Victims Program-funded service, but the victim was not willing to comply with rules of the program.
- **Program unable to provide service due to limited resources:** Limited resources may include situations where the Financial Assistance for Victims Program-funded activity was unavailable or entirely spent down. For example, the program had to turn down Financial Assistance for Victims Program-funded transportation requests because the budget for that type of service was maxed out for the reporting period.
- **Services inappropriate or inadequate for people with mental health issues:** Staff were not able, for any reason, to provide appropriate or adequate services for a victim with mental health problems. For example, the program did not have overnight staff, and the victim needed 24-hour supervision.
- **Services inappropriate or inadequate for people with substance abuse issues:** Staff were not able, for any reason, to provide appropriate or adequate services for a victim with substance abuse problems. For example, the Financial Assistance for Victims Program-funded staff were not trained in best-practices for supporting substance abuse issues in a clinical setting, and so a victim with substance abuse issues who was requesting Financial Assistance for Victims Program-funded services was referred to another agency.

- **Services otherwise not appropriate for victim:** For any reason, the program determined that a Financial Assistance for Victims Program-funded service being requested by a victim was not appropriate for the victim, perhaps for clinical reasons or programmatic reasons.
- **Transportation:** The victim was unable to arrange for transportation to receive Financial Assistance for Victims Program-funded services. This includes situations in which public transportation is not available or could not be paid for with Financial Assistance for Victims Program funds.
- **Cost was determined to be unallowable based on recipient's policy:** The specific expense or type of service requested by the victim (e.g., hotel stay, transportation, legal assistance, medical service) did not meet the criteria set by the service provider for allowable use of funds.
- **Other:** Describe any other reason for not serving that is not captured above.

Examples of Inappropriate “Other” Reasons for Partially or Not Served Victims

Below are examples of responses in the “other” category that indicate the victim should have been reported in a different category or should not have been reported at all.

EXAMPLE 1: “Victim refused services”

This is an inappropriate “other” reason because it indicates that the victim chose not to request/accept Financial Assistance for Victims Program-funded services. Victim choice to request and/or accept Financial Assistance for Victims Program-funded services is one of the most important factors to consider whether or not to report them. If Financial Assistance for Victims Program-funded victim services staff offered services and the victim refused the services or did not respond to accept any Financial Assistance for Victims Program-funded services, **do not count** this victim at all in the Victim Services Section.

EXAMPLE 2: “Service was not provided by our program”

This is an inappropriate “other” reason because the form is only interested in collecting data about services that were funded by the Financial Assistance for Victims Program grant. Do not consider services that were funded by other sources. Only consider the program’s ability to provide the Financial Assistance for Victims Program-funded services that a victim chose to request and/or accept when determining if the victim should be counted as served, partially served, or not served.

- If a victim only requested/accepted services that are not funded by the Financial Assistance for Victims Program grant, **do not count** this victim at all in the Victim Services Section.
- If a victim requested/accepted a Financial Assistance for Victims Program-funded service and received that service, report this victim as **served**. This is regardless of any service the victim requested/accepted that was not funded by the Financial Assistance for Victims Program grant.

EXAMPLE 3: "Could not locate victim"

This is an inappropriate “other” reason because it indicates that the victim chose to stop accepting/engaging in Financial Assistance for Victims Program-funded services or that the victim chose not to accept/engage in Financial Assistance for Victims Program-funded services.

- If the victim accepted some grant-funded services and then stopped accepting/engaging in Financial Assistance for Victims Program-funded services, count this victim as **served**.
- If the victim indicated interest in accepting a Financial Assistance for Victims Program-funded service but then never received any Financial Assistance for Victims Program-funded services because they chose not to attend scheduled services or they chose not to answer phone calls, **do not count** this victim. The victim did not end up accepting Financial Assistance for Victims Program-funded services.
- If the victim was placed on a waiting list for a Financial Assistance for Victims Program-funded service they wanted to receive, and the program was not able to locate the victim at the time they would come off the waiting list (because the agency was then able to provide the service), report this victim as **not served**. Indicate “program reached capacity” in Victim Services Question 7 because the program was not able to provide the service when it was requested.

EXAMPLE 4: "Victim withdrew"

This is an inappropriate “other” reason because it indicates that the victim chose to stop accepting/engaging in Financial Assistance for Victims Program-funded services. Even though the agency might consider the services incomplete, the reporting form is asking about the victim’s choice to accept/receive Financial Assistance for Victims Program-funded services.

- If the victim received as much of the Financial Assistance for Victims Program-funded services as they wanted to accept, and then chose to withdraw from services, report this victim as served.
- If the victim initially indicated that they would accept/request Financial Assistance for Victims Program-funded services, went through an intake process, and then chose to withdraw their request for services, do not report this victim. The victim did not end up accepting Financial Assistance for Victims Program-funded services.

8. Describe why grant-funded services were not provided, including barriers/challenges your agency faced when providing Financial Assistance for Victims Program-funded services, and how those barriers impacted victims/survivors.

Responses must be limited to 2,000 characters.

9. Race/ethnicity

Report only on the victims reported as served and partially served. Do not report demographics for secondary victims.

Report victims in each category they identify as. At least one race/ethnicity must be reported for each victim reported as fully served and partially served. Those victims for whom race/ethnicity is not known should be reported in the “unknown” category. The total race/ethnicity reported must be equal to or greater than the number of victims reported as served and partially served.

10. Sex

Report only on the victims reported as served and partially served. Do not report demographics for secondary victims.

Report victims/survivors in each category that applies. Do not include victims for whom sex is not known.

Due to [Presidential Executive Order 14168](#) and accompanying guidance from the Office on Management and Budget, OVW amended demographic questions as follows. The term “gender” was changed to “sex,” and the available responsive categories were limited to “male” and “female.” Grantees should report the data that is relevant to those categories in those categories. Grantees should not report data for victims for whom sex is unknown. The total number of victims reported in this section must be less than or equal to the total number of victims served and partially served. As always, victims do not have to share their demographic information to obtain services. Please direct any questions to OVW.Research@usdoj.gov.

11. Age

Report only on the victims reported as served and partially served. Do not report demographics for secondary victims.

Report the age of each victim reported as fully and partially served. Exactly one age must be reported for each victim reported as fully and partially served. Those victims for whom the age is not known should be reported in the “unknown” category. The total age reported must be equal to the number of victims reported as served and partially served.

12. Victim services

Based on the victims reported as served and partially served, report the number of primary victims who received Financial Assistance for Victims Program-funded services during the current reporting period. Count each victim only once for each type of service that the victim received under the “Number of victims served” column.

Under the “Number of times service was provided” column, report the total number of times victims received the Financial Assistance for Victims Program-funded service during the current reporting period. The total for each type of service under the “Number of victims served” column should not be higher than the total number of victims reported as served and partially served. Do not report secondary victims receiving services in this question.

DEFINITION: Victim services

- **Information provided on economic matters:** Actions designed to assist a victim/survivor with issues related to improving credit, retiring debt, setting up bank accounts, managing household finances, negotiating with lenders or landlords, developing budgets, managing financial assets, making major purchases such as a home or auto, filing tax returns.
- **Economic or Material assistance:** Providing victims/survivors with clothing, food, personal items, etc.
- **Direct Payments/financial assistance:** Cash and other financial resources given directly to a victim.
- **Other:** Services that are not covered in the above available categories. Financial Assistance for Victims Program-funded activities that might be reported in the “other” category include holistic services and supervised visitation/exchange services.

13. Support Services for Children and Other Dependents

For those children and other dependents reported in Question 6 of the Victim services section, report the number who received each of those support services during the current reporting period.

DEFINITION: Types of service

- **Economic or material assistance:** Using grant funds to provide victims/survivors with clothing, food or personal items. Please note: Providing referrals to other organizations that can assist with material goods should be reported under “other victim/survivor advocacy.”

14. Hotline support, information, and referral

Report the number of hotline requests received from primary victims and the total number of hotline requests received on phone lines, text lines, or web-based communication paid for with Financial Assistance for Victims Program funds or answered by Financial Assistance for Victims Program-funded staff during the current reporting period. Do not report on agency-wide hotline requests. Hotline calls should not be reported as victims/survivors served or partially served unless they also received at least one of the services reported in Victim services questions.

Partially-funded hotline

If grant funds are supporting a portion or percentage of the hotline budget, prorate the total hotline requests to reflect only the percentage of the budget supported by the Financial Assistance for Victims Program funds.

EXAMPLE 1:

A victim texted the Financial Assistance for Victims Program-funded hotline seeking information/referrals. Report this as 1 hotline request from a victim and include this in the total requests. The victim would not be reported in any other questions.

EXAMPLE 2:

A parent of a victim messaged the Financial Assistance for Victims Program-funded hotline and requested information about available services for their child. The hotline staff provided the parent with the information. This parent would be counted once under “Total number of requests.”

When are hotline requests from victims reported as primary victims who received Financial Assistance for Victims Program-funded support services?

If a victim reached out to the Financial Assistance for Victims Program-funded hotline and received Financial Assistance for Victims Program-funded services beyond a simple referral, report that victim as a primary victim served in Victim Services Question 2.

EXAMPLE:

A victim called the Financial Assistance for Victims Program-funded hotline and requested information on available resources. While on the phone, the victim also received crisis intervention and victim advocacy. Since this victim received Financial Assistance for Victims Program-funded services beyond a simple referral, report this victim as served in Victim Services Question 2.

15. Victim witness notification/unsolicited outreach to victims

Report the number of Financial Assistance for Victims Program-funded victim witness notification and unsolicited outreach activities during the current reporting period. These activities include informing victims of the available support services and/or providing information about the criminal justice system. For these activities, the Financial Assistance for Victims Program-funded agency is initiating the first contact with the victim. These victims might have been identified in police reports or court documents.

Victims who are the recipients of these notification/outreach activities should not be reported as victims served or partially served unless they also received at least one of the Financial Assistance for Victims Program-funded services reported in the victim services or shelter services questions. If a victim who received these unsolicited notification/outreach activities chooses to request and/or accept at least one Financial Assistance for Victims Program-funded service, then report that victim as a primary victim served in Victim Services Question 2.

EXAMPLE 1:

A Financial Assistance for Victims Program-funded outreach worker visited the homes of 10 victims during the current reporting period, providing them with information about available services. All ten victims choose not to accept or request any services. In this case, the program would only report 10 outreach activities in Victim Services Question 15. These victims would not be reported in any other questions because these victims did not accept any Financial Assistance for Victims Program-funded services.

EXAMPLE 2:

A local agency sent out 75 letters during the current reporting period to inform victims of services available to them and provide information about the criminal justice system. Of these victims, eight of them chose to request Financial Assistance for Victims Program-funded legal advocacy services at the agency. In this situation, the program

would report 75 victims as receiving unsolicited outreach in Victim Services Question 15. The eight victims that requested Financial Assistance for Victims Program-funded services would also be reported in Victim Services Question 2 as victims who accepted and/or requested victim services.

16. Victim services staff assistance with protection orders

Report the total number of temporary and/or final protection orders granted that Financial Assistance for Victims Program-funded victim services staff helped victims during the current reporting period. Include all orders having the force of law that are designed to protect the victim from contact with the offender during the pendency of the order. They may be referred to as protection from abuse orders, protection from harassment or anti-harassment orders, restraining orders, no-contact orders, or stay-away orders, and they may be criminal or civil. Temporary orders are generally issued ex parte, meaning without a court hearing, for a short period of time (e.g., 30 days), and final orders are issued after a court hearing for a longer period of time (e.g., two years).

17. Discuss the effectiveness of victim services supported by your Financial Assistance for Victims Program grant and provide any additional information you would like to share.

For example, this space could be used to describe the promising practices Financial Assistance for Victims Program-funded staff are implementing to respond to victims or how Financial Assistance for Victims Program funds have impacted the agency's capacity to provide services.

Responses must be limited to 2,000 characters.

Narrative

Never Include Personally Identifiable Information

When writing about the impact of funding and services, never include any information about victims/clients that would allow them to be identified. For example, never include a person's name, address, birth date, case numbers, or anything else in the performance report anywhere. Doing so would breach the person's rights to confidentiality and privacy.

How is narrative data used?

- **Monitoring:** Each OVW Program Specialist has the responsibility to track grantee's progress and compliance both financially and programmatically. Narrative data supports OVW in monitoring how funds were spent.
- **Understanding Numerical Data:** The narrative data grantees provide can give context and story to the numerical data reported. Narrative fields can be used to explain an increase or a decrease in a certain Financial Assistance for Victims Program-funded activity, or a staff vacancy. This can also allow VAWA MEI to identify possible misunderstandings in the numerical data and provide support and technical assistance.
- **Biennial Report to Congress:** OVW is required by statute to report to Congress on the use of VAWA funds. These reports to Congress include both aggregate numbers and highlights from narrative data. Quotes from narrative data help tell the story behind the numbers. These quotes can highlight successes, difficulties, barriers to providing services, and needs for policy and legislation.

1. What do you see as the most significant areas of remaining need, with regard to improving services to victims/survivors, increasing victims/survivors' safety, and enhancing community response (including offender accountability)?

This question is required for the January-June reporting period.

Describe any significant remaining areas of need. Consider geographic regions, jurisdictional issues, service delivery systems, types of victimizations, and challenges and barriers unique to your service area.

Responses must be limited to 8,000 characters.

2. As you finalize your OVW award, please describe any lessons learned regarding the most effective approaches in implementing your project.

This question is required if this is your final report.

Share examples from cases or measurable impacts on response indicators.

3. What has the Financial Assistance for Victims Program funding allowed you to do that you could not do prior to receiving this funding?

This question is required for the January-June reporting period.

Use this space to describe anything Financial Assistance for Victims Program funding has enabled the grantee to do that could not be done before receiving the grant funding.

Responses must be limited to 8,000 characters.

4. Provide additional information regarding the effectiveness of your grant-funded program.

This question is optional and strongly encouraged.

Use this space to describe any topics such as promising practices the Financial Assistance for Victims Program-funded program used or relationship building among community partners.

Responses must be limited to 8,000 characters.

EXAMPLE:

“Our Financial Assistance for Victims Program-funded victim advocate served on a task force examining ways the criminal justice system could be more responsive to victims/survivors of sexual assault. As a result, a Sexual Assault Response Team was implemented on the reservation with protocols for forensic exams with a local hospital.”

5. Provide any additional information that may provide explanation about the data submitted.

This question is optional.

If you have any information that could be helpful in understanding the data you have submitted in this report, please answer this question.

Responses must be limited to 8,000 characters.

EXAMPLE:

- If one agency submitted two different progress reports for the same reporting period, explain how the data was divided between the two reports;
- If the Financial Assistance for Victims Program-funded staff were not able to conduct the expected activities due to things such as illness, FMLA, or other extended leave;
- If the agency receiving funds did not use Financial Assistance for Victims Program funds to support staff or activities during the reporting period, please explain how the funds were used; or
- If the grantee was not able to obtain data to answer a required question.