

July 8, 2021 Progress Reporting: Victim Services Webinar Questions and Answers

The table on the following pages offers a list of the questions and answers that occurred during the Victim Services Progress Reporting webinar that took place on July 8, 2021.

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Questions	Answers
<p>Do we report on Transitional housing even if the program is funded under a different grant?</p>	<p>If you use grant funds to support transitional housing services, you would report those activities on the reporting forms. In most of the VS sections, there is a question towards the end of the section that asking about victims that received transitional housing with grant funds and the number of bed nights they received. The question number would depend on the grant program. If you do not use OVW grant funds to support transitional housing, you would not report that on the form.</p>
<p>Where's the transitional housing webinar registration? Thank you.</p>	<p>https://www.vawamei.org/training/webinar-transitional-housing-program/</p>
<p>If you are 100% funded by the OVW Campus grant does this make you a confidential person on campus?</p>	<p>Thanks for asking! I believe the role that you are in will decide if you are a confidential person or if you are mandated to report. Being grant funded will not decide that.</p>
<p>How should the number of times the service was provided, in question 33a, be reported if the advocacy agencies supported by the grant do not keep records in their databases that would allow them to provide the information to answer this question?</p>	<p>The agency could report the number of victims that received those services in the number of times provided column. This would satisfy the validation requirements of the form.</p>
<p>Our campus grant does not fund a victim advocate position, just a Project Coordinator. We are meeting the victim services requirement of our grant through relationships with our local DV/SA program. Is this still considered a service funded by the grant and needs to be reported?</p>	<p>Great question! If your local DV/SA program is utilizing your Campus grant funds, you will then need to track how those funds are being used to serve victims and report accordingly. If campus grant funds are not being used to support the DV/SA program, you would not report their activities.</p>
<p>If we get a new client during July-December reporting period, and we do what needs to be done as requested by the client (example: filed complaint with OCR or other organization, participated in the investigation, etc.) but are still waiting to hear back from that agency/organization in January-June reporting period, does that client get recorded as fully served during both periods or partially served? (Sorry if you've answered, I would just appreciate clarification. Thank you.)</p>	<p>Great question! In this situation, as long as the client received the grant funded services they asked for during the current reporting period, you would report them as fully served. So in your example, it sounds like the client would be reported as fully served in July-December since you provided all the support they asked for. If you are still waiting to hear about the services during the January-June period and don't work on the case during the reporting period, you would not report the client at all. However, if you provide grant funded support to the client during the January-June period while you are also waiting to hear back, you can report them as fully served. That's a lot of info! So let me know if more clarity would be helpful.</p>
<p>Our sub recipients are often confused by the term "crisis intervention", given that most services of a rape crisis center could fall under that term. Could you explain this term further?</p>	<p>For the purposes of the reporting form, crisis intervention is defined as "Process by which a person identifies, assesses, and intervenes with an individual in crisis so as to restore balance and reduce the effects of the crisis in her/his life. In this category, report only crisis intervention that occurs in person and/or over the telephone."</p>

<p>If the victim calls to discuss service options, and ultimately decide to not show up for direct care, wouldn't that be still counted as an intervention since you provided service options (presumably) on the phone or is it only after there is informed consent provided?</p>	<p>You can report this call (presumably the hotline) to seek information/referrals (many forms have a hotline - information/referral question towards the end of the Victim Services Section). However, this person chose not to accept/request any of the grant-funded services that your agency offered to them - so they will not be counted in the Victim Services section.</p>
<p>Was the transportation in the means of actually driving someone somewhere or providing them a gas voucher?</p>	<p>Transportation for the purposes of these forms is defined as "Provision of transportation, either directly or through bus passes, taxi fares, or other means of transportation"</p>
<p>Do you report clients who also received services in the previous reporting period? For example, a client receives legal services throughout the whole year - they are counted in BOTH periods?</p>	<p>Yes! If you provide them grant funded services during both reporting period, then you would report those victims during both reporting periods.</p>
<p>We receive referrals for clients who would qualify for our OVW-funded services, but we are unable to accept them due to capacity. We do not track these referrals nor provide data regarding them in the report. Should we list capacity as a reason for not serving clients, or should we not list any reasons since we are not including these referrals in the numbers of clients served/not served on the report?</p>	<p>If you are not reporting any partially served or not served victims on the form, you would not report the reason for not service in the "Reasons not served" question. But I encourage you to discuss this in the narrative!</p>
<p>If a victim requests services but after talking to law enforcement, decides not to come in for services, is this not counted at all since they never came to office?</p>	<p>This person ultimately chose not to accept any of the grant-funded services that your agency offered to them - so they will not be counted in the Victim Services section. However, we encourage you to detail this as a barrier in a narrative question if you know that speaking to law enforcement is dissuading your clients from accepting services.</p>
<p>If we have a grant funded counselor for victims of SADDVS, would they be allowed to serve a client who, as a child, was witness to parental domestic violence or any of the other crimes?</p>	<p>While we at VAWA MEI are unable to make determinations about what are allowable activities of your OVW grant, I can point you in the right direction. Your OVW Program Specialist will be able to let you know if something is an allowable use of funding. If you do not have their direct contact information, please use the OVW contact information below to reach out to them: OVW Support OVW phone: (202)-307-6026 OVW website: https://www.justice.gov/ovw</p>
<p>If we serve a victim over two reporting periods and they were partially served during the first reporting period and did not request the service we could not provide (due to capacity, etc.) during the second reporting period, should we list the victim as served instead of partially-served during the second reporting period? In other words, do we only list partially-served during the reporting period that they ask for the service?</p>	<p>Victims need to request or accept a grant funded service in order to be reported on the form. If the victim was only partially served during the first reporting period because of capacity, you would report them as partially served during that reporting period. If the victim does not request any grant funded services during the second reporting period, you would not report that victim on the form for that reporting period.</p>

<p>I missed the definition of Partially Served. Does anything fall under that? None of the examples showed Partially Served</p>	<p>I am not sure which example you are referring to, but I can provide the definition for partially served again in case that is helpful! Partially served means that a client received some - but not ALL - requested services that are provided by OVW Program funds. (i.e., a person requests 2+ grant-funded services, and due to programmatic reasons your agency is able to only provide some of those grant funded services the person requested)</p>
<p>When will OVW begin offering other gender categories? For now, folks put “unknown” and then explain in the final question.</p>	<p>Great question! OVW plans on updating the reporting forms in JustGrants once JustGrants is completely straightened out. At this time, we're not sure how long that'll take, but we're hoping sooner rather than later.</p>
<p>Did the ability to report multiple races for each victim recently change? It used to give an error if the total races was higher than the number of clients.</p>	<p>The total number in the race demographic must have at least one per victim reported as fully served + partially served, so victims may be reported in more than one “race/ethnicity” category. Total race/ethnicity will be equal to or greater than the total of victims served and partially served. So if someone identifies as two different categories, you may report that person once in each of the categories that they identify with.</p>
<p>For legal services - If a client is seeking full representation, and it is determined that we cannot represent them but we provide advice and other brief services. Is that considered served or partially served?</p>	<p>If you use grants funds to provide full representation, and the client is asking for full representation, but you are unable to fully represent them, you would report them as partially served.</p>
<p>I’m confused... At the beginning you said you count people who request/receive services. Those two options should be equally achieved (requested and received it) or just with one of them (ex. requested but not received it) you can count the person?</p>	<p>Great clarifying question! In order to report a victim in the victim services section, they must have requested a grant funded service. You use whether or not they received the grant funded service to determine how to report the victim (i.e., as served, partially served, or not served).</p>
<p>But through the examples and poll questions, you said we should mark not served because for example, we were at full capacity even though the person requested our funded services. That’s my confusion.</p>	<p>Ash I see. If you cannot serve someone because you hit full capacity, yet the service being requested is grant-funded, you will report the person and not served (if no other services were requested) or partially served (if other grant-funded services were requested that you were able to provide) and mark "program reached capacity" as the reason for partial or nonservice.</p>
<p>If on our campus the OVW grant does not fund the campus Advocate position, I understand that we do not have to report victim services. But if the grant will be paying for a computer program that the Advocate will use to track survivors and services, will we then have to report victim services at that point?</p>	<p>Great question! If grant funds are not being used to provide direct services, you would not report in the Victim Services section. On the campus form, you can report using funds for the computer program in Section C6 - Data Collection and Improvement Section.</p>
<p>If a person received one of each services, do they get counted one time for each, or only once? in order to remain unduplicated</p>	<p>In the very first question of the Victim Services section, you would count the victim only once. In the question where you report the services you provided, you can report a victim once in each service category they received grant funded support with.</p>

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<p>If we have the total times a service was provided for ICJR grant programs should we report the info since we have it available?</p>	<p>Yes! If you are an ICJR grantee and you use grant funds for victim services, and are able to provide the number of times a grant funded service was provided, yes please report that!</p>
<p>Should we apply a prorate to the number of victims served if our OVW grant funded advocates are not 100% OVW grant funded?</p>	<p>Yes! You will want to only report information about what was grant funded. If you need help figuring out how to prorate, please reach out!</p>
<p>OK, thank you. So same applies if those initially talking with the students re: service options are staff who are reimbursed by grant funds?</p>	<p>Yes!</p>
<p>Do you want sub recipients to contact you directly with a question - or do you want them to submit the question through their grant administrator?</p>	<p>If they are a Formula subgrantee, they should reach out to their state administrator. If they are a grant partner for a Discretionary grant, they are welcome to reach out to us!</p>
<p>I have had perpetrators who approached me and asked for an advocate and advocacy. How would I report these people in terms of served or not served?</p>	<p>live answered (see recording)</p>
<p>I'm sorry I'm still confused. For a person to be fully served, does this mean I have wrapped up all services with them? If someone's case is still pending does this mean they are only partially served?</p>	<p>You will report a victim as served if they requested grant-funded services and your program was able to provide all of those grant-funded services.</p>
<p>Slide 16 - common reporting errors in "other" - what is the correct thing to put in those cases of could not locate victim, victim did not return, victim refused services, services not provided by our program</p>	<p>live answered (see recording)</p>
<p>I have a question. We will count the survivor (code 100) as once for the period of January 2021 to June 2021. It means July 2021 to December 2021, we cannot count the survivor (code 100) as once because it has been counted for January 2021-June 2021? I hope that this makes sense.</p>	<p>Hi there! I am not sure what code 100 represents but if the question is if you can report a survivor in more than one period, then yes! You report a victim/survivor in every period you served them. If you have a Rural or JFF grant, there is a question that looks to count survivors the first time they receive OVW funded services. In that case and with your example in mind, you would report the victim/survivor as new in the January to June 2021 reporting period, and then not include them in the question "Number of new victims/survivors served and partially served during the current reporting period" but include them in the rest of the questions in the Victim Services section including the first question "Number of victims/survivors served, partially served, and victims/survivors seeking services who were not served."</p>
<p>If the grant funds counseling services would we count a client who comes outside of the hours we are allowed to submit for grant funds?</p>	<p>Great question! You may want to clarify this with your OVW Program Specialist because we are not sure what you are approved to use grants funds for. But if your OVW program grant only allows you to fund counseling at certain times of the day, then you want to only report on these services you provide with funds within the timeframe you are allowed to meet service requests.</p>
<p>SASP and STOP are annual, correct?</p>	<p>Correct! SASP Formula and STOP Formula are reported annually.</p>

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<p>Is there a template/tracking tool available that you are offering? We have developed a tool of our own, but would be curious to see if there is a VAWA—MEI approved tool for tracking services. There is always room for improvement!</p>	<p>Thanks for asking! Unfortunately at this time, we are not offering any tools to help with tracking services.</p>
<p>A few years ago, our program was using the Muskie Online Database to collect data for our OVW Rural Report. However, when the report changed a couple of years ago and required us to collect additional data for the victim services section, the Muskie Database was never updated. Will that database ever be updated to reflect the questions currently asked for OVW Rural Victim Services? Thank You!</p>	<p>Great question! Unfortunately, at this point in time, we will not be updating the database to reflect the current form.</p>