



Edmund S. Muskie School of Public Service  
University of Southern Maine



## **Grants to Enhance Culturally and Linguistically Specific Services for Victims of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Program Database Instruction Manual**

### **Introduction**

The Violence Against Women Act of 2000 (VAWA) provided for a change in accountability and oversight. It requires grant recipients to “report on the effectiveness of the activities carried out,” and to include such information as the number of people served and the number of people seeking services who could not be served. As a result of VAWA 2000, all grant recipients are statutorily required to report on the effectiveness of their projects, and the Attorney General then reports to Congress on the effectiveness of programs funded through the Office on Violence Against Women (OVW).

The VAWA Measuring Effectiveness Initiative at the Muskie School of Public Service, with the Office on Violence Against Women, developed a Semi-Annual Progress Reporting Form for Culturally and Linguistically Specific Services Program (CLSSP) grantees to report their grant-funded activities. CLSSP grantees are required to submit a Semi-Annual Progress Report on activities engaged in from the period January 1 through June 30 and July 1 through December 31. This report is filed with OVW using the Office of Justice Program’s Grants Management System (GMS).

This database application is specifically designed to collect the data required for the CLSSP progress reporting form. This document provides detailed instructions for entering and changing data in the database. This database collects information on specific activities and creates a summary report of the data entered. Information is collected in the application using user-friendly screens called forms and output is shown using printable reports. It is NOT MANDATORY to use this database to collect and report the data for the Semi-Annual Progress Report, and you will not be able to transfer data **directly** from the database to the Semi-Annual Progress reporting form. Any client-identifying information will remain with the database and will not be shared with either OVW or the Muskie School. Any grantee using a network to house the database or sharing the database with other project partners must independently ensure client confidentiality.

The database application was supported by Grant No. 2008-TA-AX-K027 awarded by the Office on Violence Against Women, U.S. Department of Justice. Points of view in this database application are those of the authors and do not necessarily represent the official position or policies of the U.S. Department of Justice or of other staff members, officers, trustees, advisory groups, or funders of the Edmund S. Muskie School of Public Service.

The Access database collects the data and provides reports on the following questions (Q) of the reporting form:

Training – (Q15, Q16, Q17)

Community Education – (Q19, Q20, Q21)

Products – (Q27)

Victim Services – (Q32, Q33, Q34, Q35, Q36, Q37A, Q37B, Q37C, Q40)

Hotline calls/information and referral – (Q38)

Outreach to victims/survivors – (Q39)

**IMPORTANT: This database manual is specifically designed to explain how to input information into the Access Database Application. Refer to the instructions for the Semi-Annual Progress Report for additional information on completing the actual reporting form.**

**Systems Requirement:**

1. Windows operating system
2. Access 2000 or higher

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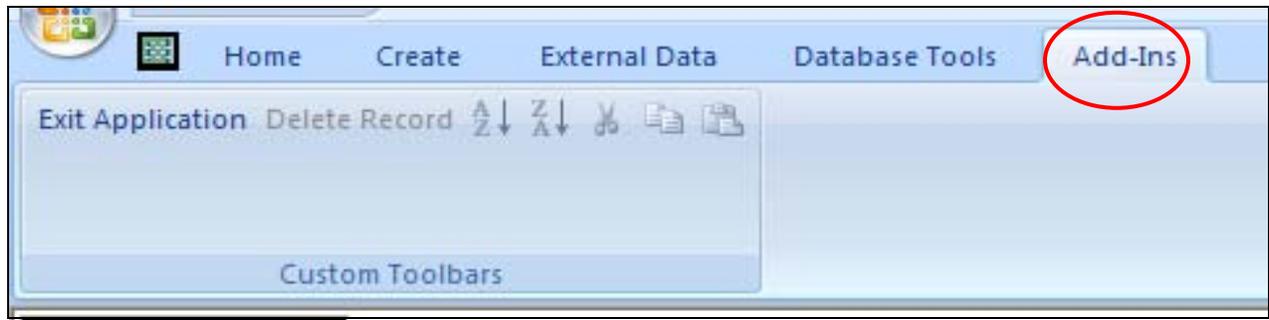
## GETTING STARTED

### TOOLS TO ASSIST DATA ENTRY AND CREATING REPORTS

Throughout the database, there are a series of tools that can be used to help with data entry and creating reports. The following tools will appear in the toolbar across the top of the screen: *Exit*, *Delete Record*, *Sort* (lowest to highest/alphabetically), *Sort* (highest to lowest/reverse alphabetically), *Cut*, *Copy*, and *Paste*. The toolbar options appear as follows:



**For Access 2007 users - Click on the Add-Ins tab to view the Custom Tool Bar**



**Exit Application** – To close the entire application and exit the Access database. **If you only want to close the form you are in, do not click *Exit*.**

**Delete Record** – This will remove all information from the database of any one particular record. **DO NOT DELETE** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

**Sort Ascending (A|Z)** – To sort the record in ascending order based on a particular field. Place the cursor in the field in which you want the records sorted and then click this button



**Sort Descending (Z|A)** – To sort the record in descending order based on a particular field. Place the cursor in the field in which you want the records sorted and then click this button



**Cut** – This will completely remove selected information from a field. Use the mouse to highlight the information you want to move, and click on the *Scissors* button .

**Copy** – This will allow you to use information repeatedly without re-typing it. Use the mouse to highlight the information you want to use again and click on the button displaying 2 pages  (to the right of the *Scissors* button).

**Paste** – After data has been either *Cut* or *Copied*, place it in a new field or application using this tool. Place the cursor in the field you want the information to appear, and click on the *Clipboard* button .

Another tool provided on the data entry pages (forms) allows you to add records or browse existing records.



This tool works as follows:

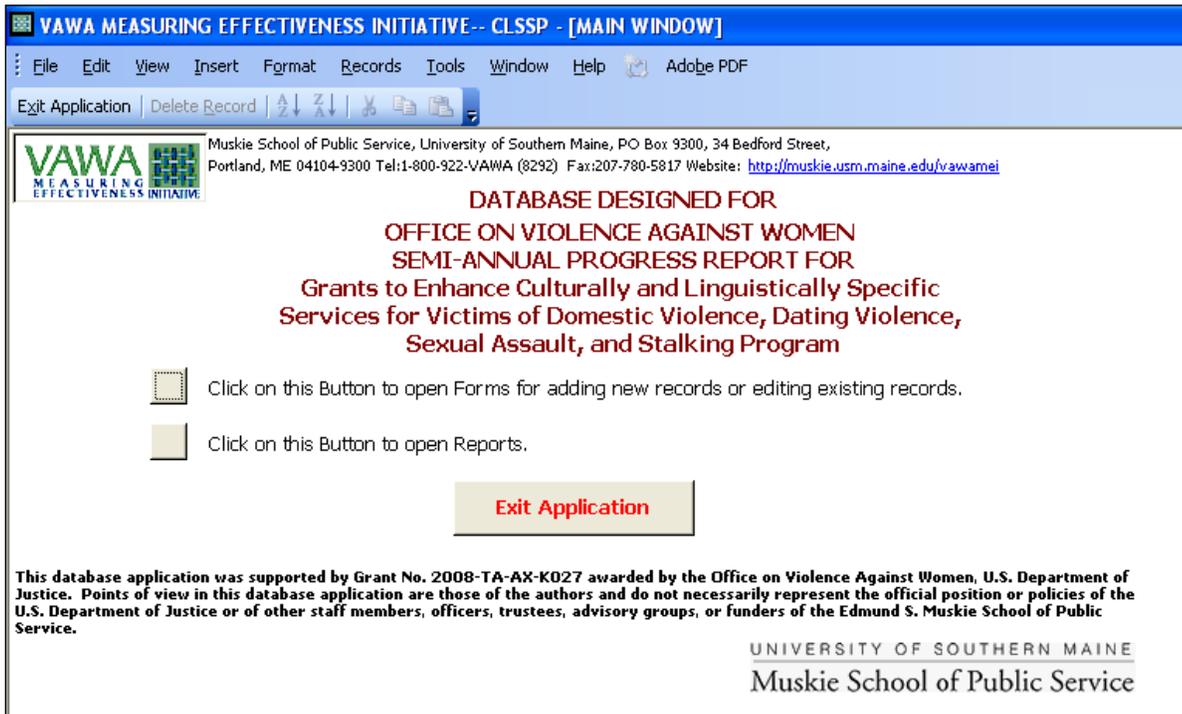
**Add Record** – This button opens the data entry page and allows you to enter new data.

**Next Record/Previous Record** – The database stores previously entered data; these buttons will help you browse through the existing records.

**Close Form** – This button closes the form you are working on and will return you to the *Open Forms Window*.

When the database is opened, the following window appears. For the purpose of this application, this window is called the *Main Window* (Figure 1)

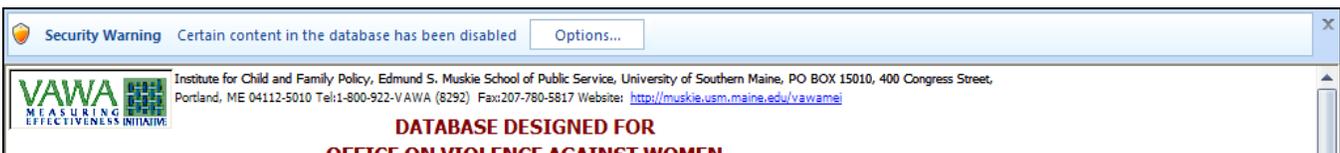
Figure 1



At this point, the user will decide between 1) opening forms for adding new records or editing existing records or 2) opening reports. Click on the button next to the preferred choice. Instructions for opening the forms and opening the reports are detailed in this manual.

[For Access 2007 users – Please note the Security Warning](#)

Figure 2



The database application has several Visual Basic codes and macros. For the database to function properly these codes and macros should be enabled. By default Access 2007 blocks these codes and macros.

To enable these codes press the 'Option' button and the following "Microsoft Office Security Options" window will appear

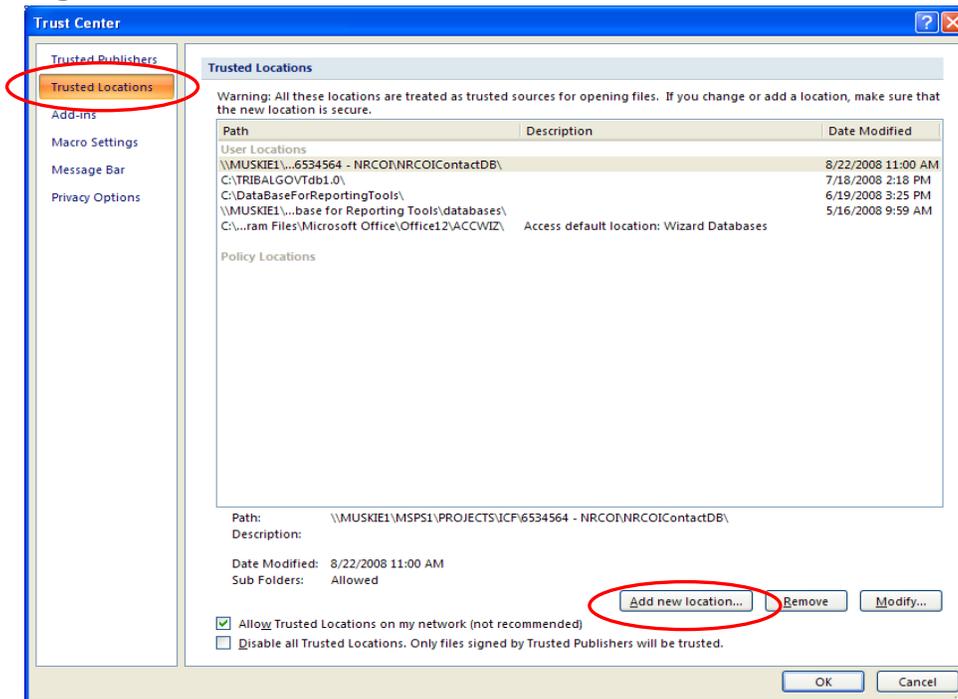
Figure 3



**To enable the content only once**, click on the radio button next to “Enable this content” and press the button “OK”.

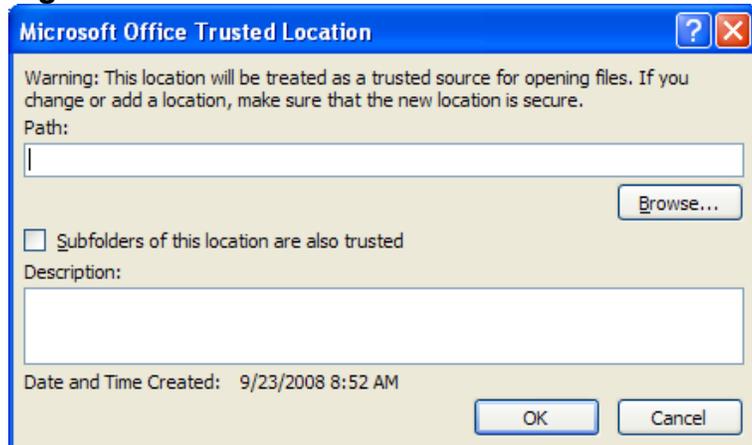
**To enable the content permanently**, click on the “Open the Trust Center” and the following “Trust Center” window will appear

Figure 4



Click on the “Trusted Locations” and then press the button “Add new location”. This will bring the following window in your screen

**Figure 5**



Press the button “Browse” and locate the folder where you have installed the database. The default folder for the database is “C:\clsspdb1.0”. Press the “OK” button to add this new location.

You will see this new location added to your “Trust Center” window.

Press the “OK” button on the “Trust Center”.

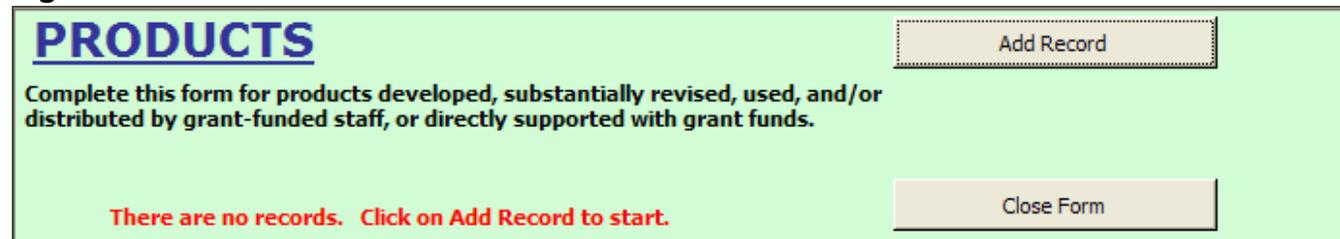
Press the “OK” button on the “Microsoft Office Security Options” window.

Exit the database application and your settings will be saved.

**\*\*NOTE\*\***

The database is sent to you without any records in it. The first time any of the entry forms are opened, they will be blank windows, such as the example in Figure 6.

**Figure 6**



**NOTE:** Throughout the database application, there are fields that collect data that is not required for the semi-annual progress reporting form. These fields are provided for internal use and are referred to in this manual as “optional.” For example, in the *Training* section of this database, there is a field provided to enter the name of each training event. You do not have to report the names of training events on the reporting form, but including a name in the database will help you locate the training event should you need to review, edit, or delete information entered about that training event.

## PART I: DATA ENTRY

From the *Main Window* click on the *Open Forms* button to open the window shown in Figure 7. This window is called the *Open Forms Window*.

**Figure 7**

**SEMI-ANNUAL PROGRESS REPORT FOR  
Grants to Enhance Culturally and Linguistically Specific  
Services for Victims of Domestic Violence, Dating Violence,  
Sexual Assault, and Stalking Program**

**OPEN FORMS**

C1. Training (Q15, Q16, Q17)      C2. Community Education (Q19, Q20, Q21)

C5. Products (Q27)

D. Victim Services (Q32, Q33, Q34, Q35, Q36, Q37A, Q37B, Q37C, Q40)	
Secondary Victim's Information	Secondary Victims Served (Q33)
Hotline Calls/ Information and Referral (Q38)	Outreach to Victims/Survivors (Q39)

Exit Application  
Open Main Window

By clicking on the appropriate button, a user can:

- 1) Open a desired Form;
- 2) Open the *Main Window*; or
- 3) Exit entirely from the Access Database.

**C1. Training (Q15, Q16, Q17)**

**Figure 8**

**VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [TRAINING]**

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application Delete Record Undo Redo Cut Copy Paste

**TRAINING**

Add Record

1 of 1 - Total records

Next Record Previous Record

Close Form

Complete this form for all training provided by grant-funded staff, or directly supported by grant funds.

Lookup Training Event [dropdown]

Date of Training Event [1/1/2010] Name of Training Event [Training for advocates]

Number of Hours [input]

**Number and Type of People Trained**

Advocacy organization staff (NAACP, LGBTQ Organization)	[10]	Attorneys/law students	[input]
Batterer's intervention program staff	[input]	Child care staff	[input]
Child protective service workers	[input]	Children's advocates (not affiliated with CPS)	[input]
Corrections personnel (probation, parole, and correctional facilities)	[input]	Court personnel (judges, clerks)	[input]
Culturally and linguistically specific organization staff (non-governmental, does not include immigrant organization staff)	[input]	Deaf organization staff	[input]

Figure 8 is an example of the form used to track the training events provided by grant-funded staff or directly supported by grant funds. This portion of the database collects information on the dates and names of training events; a description of the people trained; the number of people trained; and the content of the training event. The user can choose between reviewing the information of previous training events and entering new training event information.

**To enter a New Training Event:**

1. Click on the *Add Record* button.
2. Enter the date the training event occurred.
3. Use the *Tab* key or the mouse to move through the fields during data entry. For instance, to move from *Date of Training Event* to *Name of Training Event*, press the *Tab* key on the keyboard.

4. Enter the name of training event. This field is optional.
5. Enter the number of hours the training event lasted. This field is optional.
6. Enter the number of people attending the training event, using the category that best describes the people attending.
7. Use the mouse to select the content areas (topics) covered in the training event. If a topic is not provided, select "Other" and describe the training content in the space provided. **Do not enter the "title" of the training event.**
8. When finished, click on the *Save this Record* button.
9. To continue adding training events, click on *Add Record*. To finish, click *Close Form* to return to the *Open Forms Window*.

### **To review or edit an Existing Training Event:**

#### **Method 1**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Training Event* field to open the pull-down menu listing all previously entered training events. Choose the event you want to review or edit. This will fill in the existing data for that training event.
2. Use the *Tab* key on the keyboard or the mouse to select the field you want to edit. Enter the revised information.
3. When finished, either choose another training event to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

#### **Method 2**

In the green area, click the *Next Record* or *Previous Record* button and follow steps 2 and 3 in Method 1 above.

**\*\*While editing existing data, the database will automatically save the changes you make.\*\***

### **To delete an Existing Training Event:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Training Event* field to open the pull-down menu listing all previously entered training events. Choose the event you want to delete. This will fill in the existing data for that training event.
2. Click on the *Date of Training Event* text-box and click *Delete Record* on the toolbar.

**Note: DO NOT DELETE** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

**C2. Community Education (Q19, Q20, Q21)**

**Figure 9**

**VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [EDUCATION]**

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application | Delete Record | [Navigation icons]

**COMMUNITY EDUCATION** Add Record

**Complete this form for all community education events provided by grant-funded staff or directly supported by grant funds..** **1 of 1 - Total records**

Lookup Education Event  Next Record Previous Record

Date of Education Event  Name of Education Event

Number of hours  Close Form

**Number of people educated**

<u>People educated</u>	<u>Number</u>
Child care providers	<input type="text" value="15"/>
Community advocacy groups (NAACP, AARP)	<input type="text"/>
Community businesses (retail stores, pharmacies)	<input type="text"/>
Community groups (service or social groups)	<input type="text"/>
Community members (unaffiliated adults)	<input type="text"/>
Educators (teachers, administrators, etc.)	<input type="text" value="10"/>

Figure 9 is an example of the form used to track community education events provided by grant-funded staff or directly supported by grant funds. This portion of the database collects information on the dates and names of education events; a description of the people educated; the number of people educated; and the content of the education event. The user can choose between reviewing the information of previous education events and entering new education event information.

**To enter a New Education Event:**

1. Click on the *Add Record* button.
2. Enter the date the education event occurred.

3. Use the *Tab* key or the mouse to move through the fields during data entry. For instance, to move from *Date of Education Event* to *Name of Education Event*, press the *Tab* key on the keyboard.
4. Enter the name of education event. This field is optional.
5. Enter the number of hours the education event lasted. This field is optional.
6. Enter the number of people attending the education event, using the category that best describes the people attending.
7. Use the mouse to select the content areas (topics) covered in the education event. If a topic is not provided, select "Other" and describe the education event content in the space provided. **Do not enter the "title" of the education event.**
8. When finished, click on the *Save this Record* button.
9. To continue adding education events, click on *Add Record*. To finish, click *Close Form* to return to the *Open Forms Window*.

### **To review or edit an Existing Education Event:**

#### **Method 1**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Education Event* field to open the pull-down menu listing all previously entered education events. Choose the event you want to review or edit. This will fill in the existing data for that education event.
2. Use the *Tab* key on the keyboard or the mouse to select the field you want to edit. Enter the revised information.
3. When finished, either choose another education event to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

#### **Method 2**

In the green area, click the *Next Record* or *Previous Record* button and follow steps 2 and 3 in Method 1 above.

**\*\*While editing existing data, the database will automatically save the changes you make.\*\***

**To delete an Existing Education Event:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Education Event* field to open the pull-down menu listing all previously entered education events. Choose the event you want to delete. This will fill in the existing data for that education event.
2. Click on the *Date of Education Event* text-box and click *Delete Record* on the toolbar.

**Note: DO NOT DELETE** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

## C5. Products (Q27)

Figure 10

**VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [PRODUCTS]**

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application Delete Record Undo Redo Cut Copy Paste

### PRODUCTS

Complete this form for products developed, substantially revised, used, and/or distributed by grant-funded staff, or directly supported with grant funds.

1 of 1 - Total records

Add Record

Next Record Previous Record

Close Form

Type of Product: Brochures Describe, if other:

Title: Safety planning for survivors

Topic:

Intended Audience: Advocates

Language Developed/translated In: Spanish

Date Developed/Revised: 1/1/2010

Number Used or Distributed

Date	Number Used or Distributed
1/15/2010	25
3/1/2010	35
<input type="text"/>	<input type="text"/>

Figure 10 is an example of the form used to track products developed, substantially revised, used, and/or distributed by grant-funded staff, or directly supported with grant funds.

### To enter a New Product:

1. Click on the *Add Record* button.
2. Using the pull-down menu, select the type of product developed or substantially revised. If it is not listed, select *Other* and describe the product type in the space provided.
3. Enter the title of the product.
4. Enter the topic of the product.

5. Enter the intended audience.
6. Provide the various languages (other than English) in which the product was developed or translated.
7. Click on the *Save Record and Enter More Information* button. The form will then display the area to enter dates associated with this product. You must enter a date in one of these two categories (either developed/revised or used/distributed) in order for this product to be counted in any reports that you may run from the database.
8. Enter the date the product development or product revision was complete, if applicable.
9. Enter the date the product was used or distributed, and how many were used or distributed, if applicable.
10. To continue adding products, click on *Add Record*. To finish, click on *Close Form* to return to the *Open Forms Window*.

#### **To review or edit an Existing Product:**

1. In the green area, use the *Next Record* and *Previous Record* buttons to browse through all previously entered products.
2. Use the *Tab* key on the keyboard or the mouse to select the field you want to edit. Enter the revised information.
3. When finished, choose another product to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

**\*\*While editing existing data, the database will automatically save the changes you make.\*\***

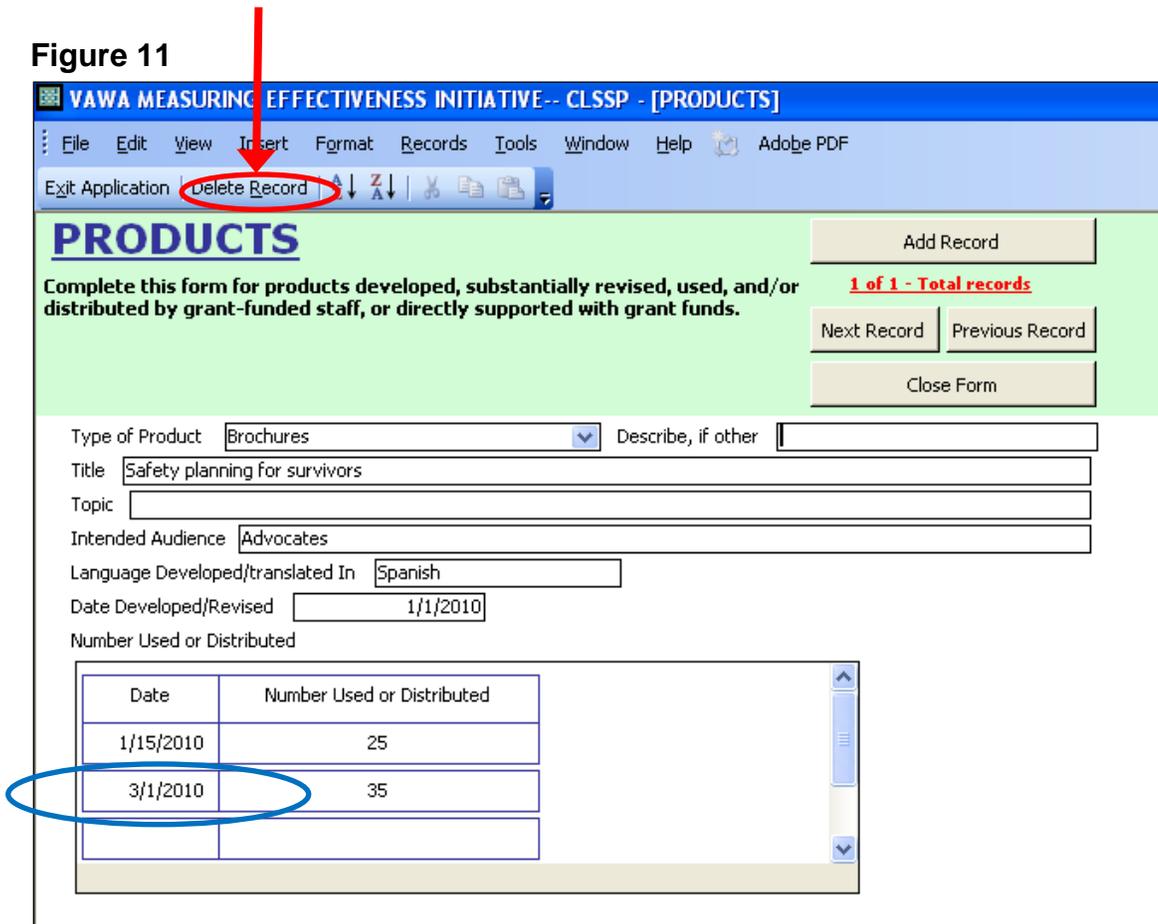
#### **To delete an Existing Product:**

1. In the green area, use the *Next Record* and *Previous Record* buttons to browse through all previously entered products.
2. Click on the *Title* text-box of the product you want to delete and click *Delete Record* on the toolbar. This will delete the record for that product and all corresponding records of the number used and distributed of that product.

**To delete an Existing Used or Distributed Entry for a specific Product:**

1. In the green area, use the *Next Record* and *Previous Record* buttons to browse through all previously entered products.
2. Click in the *Date* field of the record you want to delete under *Number Used or Distributed* and click *Delete Record* on the toolbar (Figure 11). This will delete the record of that instance the product was used or distributed, but not the remainder of the information about that product.

**Figure 11**



**Note: DO NOT DELETE** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

<b>D. Victim Services (Q32, Q33, Q34, Q35, Q36, Q37A, Q37B, Q37C, Q40)</b>	
<b>Secondary Victim's Information</b>	<b>Secondary Victims Served (Q33)</b>
<b>Hotline Calls/ Information and Referral (Q38)</b>	<b>Outreach to Victims/Survivors (Q39)</b>

**D. Victim Services (Q32, Q33, Q34, Q35, Q36, Q37A, Q37B, Q37C, Q40)**

**Figure 12**

The screenshot shows a web-based form titled "VAWA MEASURED EFFECTIVENESS INITIATIVE-- CLSSP - [VICTIM SERVICES]". The interface includes a menu bar (File, Edit, View, Insert, Format, Records, Tools, Window, Help) and a toolbar with various icons. The main content area is divided into several sections:

- Header:** "VICTIM SERVICES" with an "Add Victim/ survivor" button and a status indicator "1 of 7 - Total records". Navigation buttons for "Next Victim/ survivor" and "Previous Victim/ survivor" are present, along with a "Close Form" button.
- Lookup:** A "Lookup Victim/Survivor" dropdown menu.
- Form Fields:**
  - Victim/survivor's Number: 01
  - Date: 1/1/2010
  - Primary Victimization (Check only one):  Sexual assault,  Domestic violence/dating violence,  Stalking.
- Navigation:** A row of tabs: "Victim/Survivor Information" (selected), "Demographics", "Relationship to Offender", "Services", "Shelter Services", and "Protection Orders".
- Buttons:** "Edit Victim/ survivor Number, Date, and Primary Victimization" and "View Report for this Victim/survivor".
- Section:** "Victim/Survivor Information (Optional)" with input fields for "First Name:", "Last Name:", and a "Notes:" text area.

Figure 12 is an example of the form used to track data needed for the *Victim Services* section of the reporting form. This portion of the database collects information on the type of primary victimization a victim/survivor experienced; the victim/survivor’s demographics; the relationship of the victim/survivor to the offender(s); services provided, shelter services, and protection orders requested and granted. Data is collected on a per victim/survivor basis. Maintain only one record per victim/survivor, even if they receive or request services during multiple reporting periods. In order to produce an accurate output report that can be used to complete the reporting form, the user should only enter services that are either provided by grant-funded staff or directly supported with grant funds.

The database is designed to automatically determine if a victim is “served,” “partially served,” or “not served.” Based on the date a service was requested and/or provided, the report will automatically determine how to count the victim/survivor in each reporting period. It uses the following definitions as per the instructions for Semi-Annual Progress Report.

- A. *Victims/survivors served* are those who received the service(s) they needed, if those services were provided under your CLSSP grant.
- B. *Victims/survivors partially served* are those who received some, but not all of the services they needed, if those services were provided under your CLSSP grant.
- C. *Victims/survivors seeking services who were not served* are those who sought services but did not receive the service(s) they needed, if those services were provided under your CLSSP grant.

Enter **only those services that are funded under your CLSSP grant**. This will ensure an accurate output report that can be used to fill out the GMS Progress Reporting form. If you provide a service that is not funded under your CLSSP grant you should not enter it in the database.

**To enter a New Victim/survivor:**

1. Click the *Add Victim/survivor* button. This will bring up the following window (Figure 13):

**Figure 13**

2. Enter the intake number for the victim/survivor and the date the number was assigned. Each victim/survivor must have a unique intake number, which can be comprised of both letters and numbers.

3. Check the primary victimization. Check only one.
4. Enter additional information on the victim/survivor by clicking on the different tabs.
5. The first tab is the *Victim/Survivor Information* (First Name, Last Name, and Notes). These fields are optional.
6. Click on the *Demographics* tab to enter the race/ethnicity, gender, age, and other demographics for the victim/survivor.
7. Click on the *Relationship to Offender* tab to indicate the victim/survivor's relationship to the offender(s).
8. Click on the *Save Record and Enter Other Information* button. This will expand the form so you can enter additional information.
9. Click on the *Services* tab to enter information on the services requested and provided. Next, click on *Add New Service*. Using the drop-down menu, select the type of service requested and/or provided to the victim/survivor (Figure 14). Enter the dates the service was requested and provided.

**Figure 14**

**VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [VICTIM SERVICES]**

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application | Delete Record | [Icons]

**VICTIM SERVICES** 1 of 6 - Total records

Victim/survivor's Number  Date

Primary Victimization (Check only one)  Sexual assault  Domestic violence/dating violence  Stalking

Services

**SERVICES**

Type of Service Requested	Specify if other	Service Requested Date	Service Provided Date
<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>

**Please indicate if the immigration matters were addressed in the above service:**

VAWA self-petition  Cancellation of removal  Work authorization  U visa  T visa

Other immigration matters:

10. If the service was provided, indicate whether there were any immigration matters addressed as a part of this service by clicking on the appropriate check-box.
11. If the service was not provided, use your mouse to click on the reason(s) the service was not provided. When finished, click on *Save this Record*. To enter another service, click on *Add New Service* and repeat the procedure. You may enter an unlimited number of requested services for each victim/survivor, as long as those services are funded under your CLSSP grant.
12. Click on the *Shelter Services* tab to enter information on the shelter services requested and provided. Next, click on *Add New Service*. Using the dropdown menu, select the *Type of Service Requested* (Figure 15). Enter the *Service Requested Date*, *Service Started Date* (if applicable), *Service Completed Date* (if applicable). The database will automatically calculate the *Number of nights* once the *Service Completed Date* has been entered.

**Figure 15**

VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [VICTIM SERVICES]

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application | Delete Record | [Icons]

**VICTIM SERVICES** 1 of 3 - Total records

Victim/survivor's Number  Date

Primary Victimization (Check only one)  Sexual assault  Domestic violence/dating violence  Stalking

Shelter Services

**SHELTER SERVICES**

Type of Service Requested	Service Requested Date	Service Started Date	Service Completed Date	Number of nights
<input type="text" value=""/>				

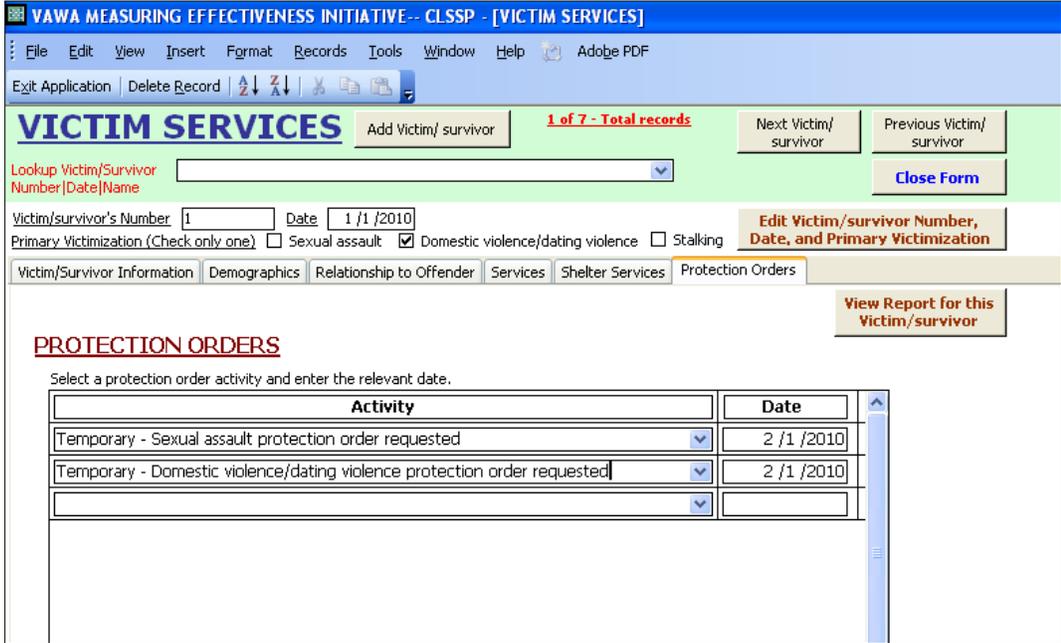
13. If the service was not provided use your mouse to click on the reason(s) the service was not provided. When finished, click on *Save this Record*. The form will expand to include a section to enter family members served as a part of this shelter service.
14. Enter the family member(s) served. Using the dropdown menu, select the *Family member served*, enter the *Service Started Date* and *Service Completed Date* (if applicable).

15. If the family member is not listed in the drop-down list then she/he is new to the database and her/his information must be entered in the database. Click on *Add New Family Member*. The *Secondary Victim's Information* form will open that will allow you to enter data about the new family member. Enter the information on this form and click the *Save and Close* button. **This method can only be used to add a new family member's information. To edit an existing family member's information, you will have to open *Secondary Victim's Information* from the *Open Forms Window* and follow instructions from the following pages on how "To review or edit *Secondary Victim's Information*" section.**

16. When finished, click on *Save this Record*. To enter another shelter service, click on *Add New Service* and repeat the procedure. You may enter an unlimited number of requested shelter services for each victim/survivor, as long as those shelter services are funded under your CLSSP grant.

17. Click on the *Protection Order* tab to enter information about protection orders requested and granted. Select the activity using the pull-down menu and enter the date for each activity (Figure 16). Add new activities on new lines.

**Figure 16**



18. When finished, continue adding victims/survivors, or click on *Close Form* to return to the *Open Forms Window*.

### **To view all data for an Existing Victim/survivor:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup the Victim/survivor (Number | Date | Name)* field to open the pull-down menu listing all previously entered records for victims/survivors. Choose the victim/survivor whose record you want to view. This will fill in the existing data for that victim/survivor.
2. Click on the *View Report for this Victim/Survivor* button. This will open a printable report that displays all data entered for this victim/survivor.
3. When finished, click on the *Close* button on the toolbar to return to the database form.

### **To review or edit an Existing Victim/survivor:**

#### **Method 1**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup the Victim/survivor Number | Date | Name* field to open the pull-down menu listing all previously entered records for victims/survivors. Choose the victim/survivor whose record you want to review or edit. This will fill in the existing data for that victim/survivor record.
2. To edit the victim/survivor's assigned number, date, or primary victimization, click on the *Edit Victim/survivor Number, Date, and Primary Victimization* button. A new form will open. Edit the information and click the *Save Record and Close* button.
3. To edit other information, select the appropriate tab (e.g., *Demographics*) and use the mouse or the *Tab* key on the keyboard to select the field you want to edit. Enter the revised information.

#### **Method 2**

In the green area, click on the *Next Victim/survivor* or *Previous Victim/survivor* button and follow steps 2 to 3 in Method 1 above.

### **To review or edit a Service Provided to an Existing Victim/survivor:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup the Victim/survivor Number | Date | Name* field to open the pull-down menu listing all

previously entered records for victims/survivors. Choose the victim/survivor whose record you want to review or edit.

2. To add additional services requested/provided to the selected victim/survivor's record, click on the *Services* tab and click on *Add New Service*. Using the drop-down menu, select the type of service requested/provided. Enter the dates the service was requested and provided.
3. To add the "service provided date" to a service that was requested, but not previously provided, click on the *Services* tab. Use the *Next Service* and *Previous Service* button to locate the service you want to update. Enter the date the service was provided in the *Service Provided Date* field. With the mouse, click in another field. The list of "reasons the service was not provided" will disappear.

**Do not uncheck the reason(s) the service was initially not provided.** Leaving the "reason(s) the service was not provided" checked will enable you to see this reason(s) when you want to view the output report for a period of time other than the current reporting period. The database is designed to only include the "reason(s) the service was not provided" in the output report if the service was not provided during the report period selected. For example, a victim/survivor requested a service on 07/15/2008 and the service was provided on 10/15/2008. If, for internal reasons, you want to run an output report for 07/01/2008 through 08/01/2008 and you left the "reason(s) the service was not provided" checked, you will be able to view why a service was not provided during that period. However, when you run your report for 01/01/2008 through 12/31/2008, because the service was provided on 10/15/2008 the output report will show this service as being provided and will not include the reason(s) not provided that you initially indicated.

4. When finished, choose another record to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

#### **To review or edit a Shelter Service Provided to an Existing Victim/survivor:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup the Victim/survivor Number | Date | Name* field to open the pull-down menu listing all previously entered records for victims/survivors. Choose the victim/survivor whose record you want to review or edit.
2. To add additional shelter services requested/provided to the selected victim/survivor's record, click on the *Shelter Services* tab and click on *Add New Service*. Using the drop-

down menu, select the type of shelter service requested/provided. Enter the dates the service was requested and provided, and the date the service was completed, if applicable. Using the dropdown menu, select the *Family member served*, enter the *Service Started Date* and *Service Completed Date* (if applicable).

3. To add the “service completed date” to a shelter service that was requested, but not previously started, click on the *Shelter Services* tab. Use the *Next Service* and *Previous Service* button to locate the shelter service you want to update. Enter the date the shelter service was provided in the *Service Started Date* field. With the mouse, click in another field. The list of “reasons the service was not provided” will disappear.

**Do not uncheck the reason(s) the shelter service was initially not provided.**

Leaving the “reason(s) the service was not provided” checked will enable you to see this reason(s) when you want to view the output report for a period of time other than the current reporting period. The database is designed to only include the “reason(s) the service was not provided” in the output report if the shelter service was not provided during the report period selected. For example, a victim/survivor requested a shelter service on 07/15/2008 and the shelter service was provided on 10/15/2008. If, for internal reasons, you want to run an output report for 07/01/2008 through 08/01/2008 and you left the “reason(s) the service was not provided” checked, you will be able to view why a shelter service was not provided during that period. However, when you run your report for 01/01/2008 through 12/31/2008, because the shelter service was provided on 10/15/2008 the output report will show this service as being provided and will not include the reason(s) not provided that you initially indicated.

4. If applicable, also add the service completed date to all family members served under that shelter service.
5. When finished, choose another record to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

**\*\*While editing existing data, the database will automatically save the changes you make.\*\***

**To delete an Existing Victim/survivor:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup the Victim/survivor Number | Date | Name* field to open the pull-down menu listing all previously entered records for victims/survivors. Choose the victim/survivor whose record you want to delete. This will fill in the existing data for that victim/survivor.

2. Click on the *First Name* text-box and click *Delete Record* on the toolbar. This will delete all information on this victim/survivor including the corresponding data under each tab.

**To delete an Existing Service Provided for a specific Victim/survivor:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup the Victim/survivor Number | Date | Name* field to open the pull-down menu listing all previously entered records for victims/survivors. Choose the victim/survivor whose record you want to review or edit. This will fill in the existing data for that victim/survivor.
2. Click on the *Services* tab.
3. Use the *Next Service* and *Previous Service* buttons to locate the service you want to delete. Click in the *Type of Service Requested* field. Make sure the cursor is on the service you want to delete.
4. Click *Delete Record* on the toolbar (Figure 17). This will delete that service and not the entire victim/survivor record.

**Figure 17**

The screenshot shows the 'VICTIM SERVICES' interface. At the top, there is a menu bar with 'File', 'Edit', 'View', 'Insert', 'Format', 'Records', 'Tools', 'Window', and 'Help'. Below the menu bar is a toolbar with 'Exit Application' and 'Delete Record' (circled in red). The main area is titled 'VICTIM SERVICES' and contains a 'Lookup Victim/Survivor Number [Date] Name' dropdown menu. Below this are fields for 'Victim/survivor's Number' (1) and 'Date' (1 / 1 / 2010). There are checkboxes for 'Primary Victimization (Check only one)' with options: Sexual assault, Domestic violence/dating violence (checked), and Stalking. Below these are tabs for 'Victim/Survivor Information', 'Demographics', 'Relationship to Offender', 'Services' (selected), 'Shelter Services', and 'Protection Orders'. The 'SERVICES' section has 'Add New Service' and '1 of 4 - Total Service/s for this Victim/survivor' buttons. A table lists services with columns for 'Type of Service Requested', 'Specify if other', 'Service Requested Date', and 'Service Provided Date'. The first row shows 'Civil legal assistance' (circled in blue), 'Specify if other', '1 / 1 / 2010', and '1 / 1 / 2010'. Below the table are checkboxes for immigration matters: VAWA self-petition, Cancellation of removal, Work authorization, U visa, T visa, and Other immigration matter.

### **To delete an Existing Shelter Service Provided for a specific Victim/survivor:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup the Victim/survivor Number | Date | Name* field to open the pull-down menu listing all previously entered records for victims/survivors. Choose the victim/survivor whose record you want to review or edit. This will fill in the existing data for that victim/survivor.
2. Click on the *Shelter Services* tab.
3. Use the *Next Service* and *Previous Service* buttons to locate the shelter service you want to delete. Click in the *Type of Service Requested* field. Make sure the cursor is on the shelter service you want to delete.
4. Click *Delete Record* on the toolbar. This will delete that shelter service and not the entire victim/survivor record.

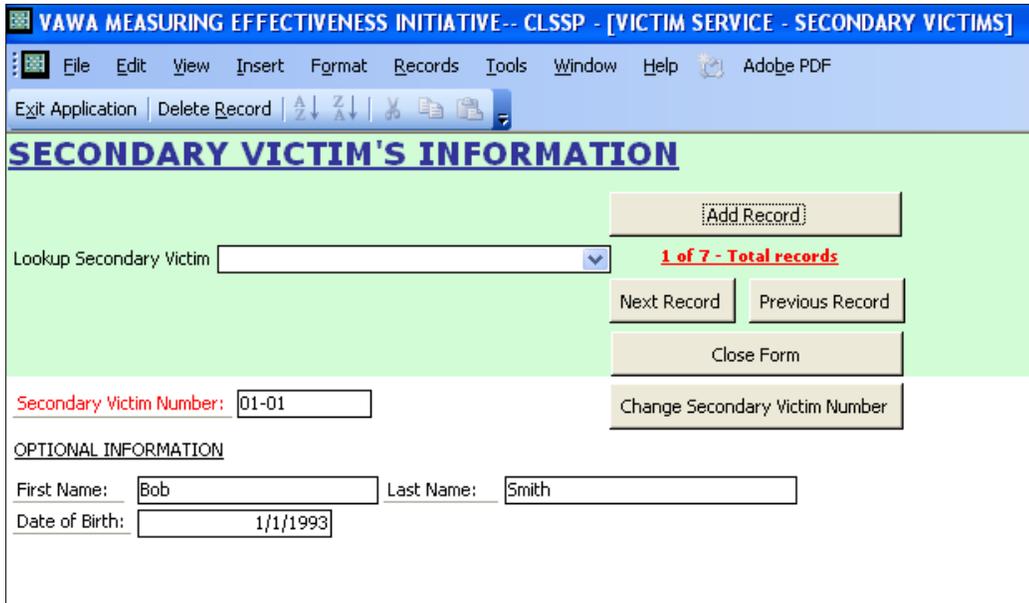
### **To delete an Existing Protection Order for a specific Victim/survivor:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup the Victim/survivor Number | Date | Name* field to open the pull-down menu listing all previously entered records for victims/survivors. Choose the victim/survivor whose record you want to review or edit. This will fill in the existing data for that victim/survivor.
2. Click on the *Protection Order* tab.
3. Click in the *Activity* box for the record you want to delete. Make sure the cursor is on the protection order activity you want to delete.
4. Click *Delete Record* on the toolbar. This will delete that protection order activity and not the entire victim/survivor record.

**Note:** ***DO NOT DELETE*** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

## Secondary Victim's Information

Figure 18



VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [VICTIM SERVICE - SECONDARY VICTIMS]

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application Delete Record

### SECONDARY VICTIM'S INFORMATION

Lookup Secondary Victim

**1 of 7 - Total records**

Secondary Victim Number:

OPTIONAL INFORMATION

First Name:  Last Name:

Date of Birth:

Figure 18 is an example of the form used to track data about Secondary Victims needed for the *Victim Services* section of the reporting form.

### **To enter a Secondary Victim's Information:**

1. Click on the *Add Record* button.
2. Enter the *Secondary Victim Number*. This number must be unique.
3. Enter the *First Name, Last Name, and Date of Birth*. These fields are optional.
4. When finished, click on the *Save* button.
5. Continue adding secondary victims by repeating steps 1 through 4, or click on *Close Form* to return to the *Open Forms Window*.

### **To review or edit a Secondary Victim's Information:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Secondary Victim* field to open the pull-down menu listing all previously entered records

for secondary victims. Choose the secondary victim whose record you want to review or edit. This will fill in the existing data for that secondary victim.

2. To change the *Secondary Victim Number*, click on the *Change Secondary Victim Number* button. A new window will open. Click in the *Secondary Victim Number* field and enter the revised information. Click *Save Record and Close*.
3. To edit any other fields, use the *Tab* key on the keyboard or the mouse to select the field you want to edit. Enter the revised information.
4. When finished, choose another secondary victim to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

**\*\*While editing existing data, the database will automatically save the changes you make.\*\***

#### **To delete a Secondary Victim's Information:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Secondary Victim* field to open the pull-down menu listing all previously entered records for secondary victims. Choose the secondary victim whose record you want to delete. This will fill in the existing data for that secondary victim.
2. Click on the *Secondary Victim Number* box. Make sure the cursor is on the ID you want to delete.
3. Click *Delete Record* on the toolbar. This will delete that secondary victim. The secondary victim will also be deleted from any *Victim Services* records where it has been entered.

**Note: DO NOT DELETE** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

## Secondary Victims Served (Q33)

Figure 19

The screenshot shows a web application window with the following elements:

- Header:** VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [VICTIM SERVICE - SECONDARY VICTIMS]
- Menu:** File, Edit, View, Insert, Format, Records, Tools, Window, Help, Adobe PDF
- Toolbar:** Exit Application, Delete Record, Undo, Redo, Cut, Copy, Paste
- Section Header:** SECONDARY VICTIMS SERVED
- Buttons:** Add Record, Next Record, Previous Record, Close Form
- Lookup:** Lookup Secondary Victim (dropdown menu)
- Status:** 1 of 1 - Total records
- Secondary Victim:** 01-02, Bob Smith,
- Primary Victimization of Primary Victim:**
  - Sexual Assault
  - Domestic violence/dating violence
  - Stalking
  - Change Primary Victimization
- Notes (optional):** (Large text area)
- Dates Services Were Provided:**
  - Add New Date
  - 1 /1 /2010
  - 3 /1 /2010
  - (Empty date field)

Figure 19 is an example of the form used to track dates on which services were provided to secondary victims, along with the category of victimization of the primary victims with which secondary victims are associated.

### To enter a new Secondary Victim Served:

1. Click on the *Add Record* button.
2. Using the drop-down menu, select the *Secondary Victim* from the list. If the secondary victim is not listed in the drop-down list then she/he is new to the database and her/his information must be entered in the database. Click on the *Add New Secondary Victim* button. The *Secondary Victim's Information* form will open that will allow you to enter data about the new secondary victim. Enter the information on this form and click the

*Save and Close* button. **This method can only be used to add a new secondary victim's information. To edit an existing secondary victim's information, you will have to open *Secondary Victim's Information* from the *Open Forms Window* and follow instructions from the previous pages on how "*To review or edit Secondary Victim's Information*" section.**

3. Select the category of victimization of the primary victim associated with this secondary victim. Select only one. If you provide services to a secondary victim associated with multiple primary victims with different categories of victimization, create a new record for *Secondary Victim Served* with the additional category of victimization, and enter the appropriate *Dates services were provided*.
4. Enter any notes. This field is optional.
5. Click on the *Save* button.
6. The form will display the section to enter dates this secondary victim was served. Click the *Add New Date* button. Enter the date served. Add new dates on new lines, making sure that all dates correspond to the category of victimization entered above.
7. Continue adding secondary victims served by repeating steps 1 through 6, or click on *Close Form* to return to the *Open Forms Window*.

#### **To review or edit a Secondary Victim Served:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Secondary Victim* field to open the pull-down menu listing all previously entered records for secondary victims served. Choose the secondary victim served whose record you want to review or edit. This will fill in the existing data for that secondary victim.
2. To change the *Primary Victimization*, click on the *Change Primary Victimization* button. A new window will open. Select the new *Primary Victimization* on the form. Click *Save Record and Close*.
3. To add new dates services were provided, click on the *Add New Date* button and enter the new date.
4. When finished, choose another secondary victim to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

**\*\*While editing existing data, the database will automatically save the changes you make.\*\***

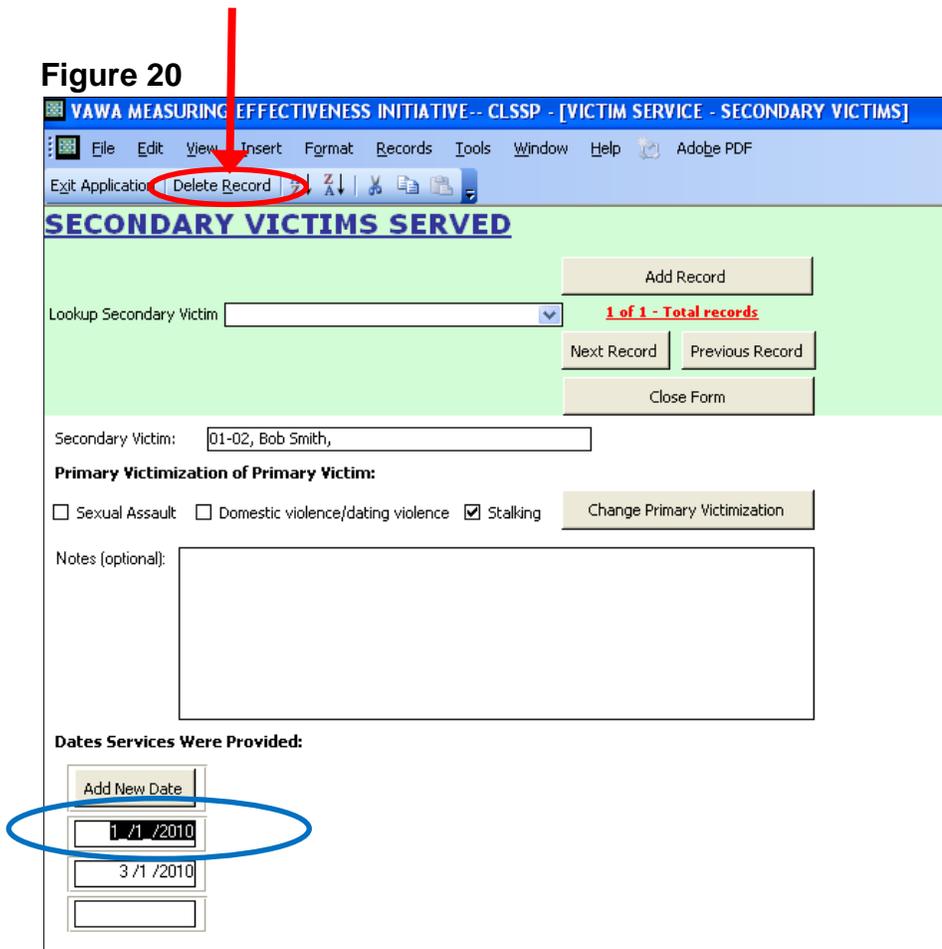
**To delete a Secondary Victim Served:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Secondary Victim* field to open the pull-down menu listing all previously entered records for secondary victims served. Choose the secondary victim served whose record you want to delete. This will fill in the existing data for that secondary victim.
2. Click on the *Secondary Victim* box.
3. Click *Delete Record* on the toolbar. This will delete the record of that secondary victim served, along with all corresponding dates served. It will not delete the secondary victim from the *Secondary Victim's Information* form.

**To delete an Existing Date Services Were Provided for a specific Secondary Victim:**

1. In the green area, use the mouse to click on the arrow at the end of the *Lookup Secondary Victim* field to open the pull-down menu listing all previously entered records for secondary victims. Choose the secondary victim whose record you want to edit. This will fill in the existing data for that secondary victim.
2. Click on the date of the record you want to delete under *Dates Services Were Provided* and click *Delete Record* on the toolbar (Figure 20). This will delete that date, but not the remainder of the information about that secondary victim.

Figure 20



**Note: DO NOT DELETE** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

## Hotline Calls/ Information and Referral (Q38)

Figure 21

The screenshot shows a web-based form titled "VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [HOTLINE CALLS]". The form has a menu bar with "File", "Edit", "View", "Insert", "Format", "Records", "Tools", "Window", "Help", and "Adobe PDF". Below the menu bar is a toolbar with icons for "Exit Application", "Delete Record", and various navigation and editing tools. The main content area has a green header with the text "HOTLINE CALLS/ INFORMATION AND REFERRAL". To the right of the header are buttons for "Add Record", "Next Record", "Previous Record", and "Close Form". Below the header, there are several input fields: "Date of the request" with the value "1/1/2010", "Type of information request" with a dropdown menu showing "Hotline call(s)", "Was this request received from the Victim/survivor?" with radio buttons for "YES" and "NO" (selected), "Languages (other than English) used when responding to this request" with a text box containing "Spanish", and a "Notes (optional):" field with a large empty text area. A status bar at the bottom right of the form indicates "1 of 2 - Total records".

Figure 21 is an example of the form used to track information on hotline calls/information and referral requests.

### **To enter a Hotline Call/Information and Referral Request:**

1. Click on the *Add Record* button.
2. Enter the *Date of the request*.
3. Using the pull-down menu, select the type of information request.
4. Check if the request was received from the victim/survivor or not.
5. Enter the languages other than English used when responding to the request.
6. Enter any notes. This field is optional.
7. When finished, click on the *Save this Record* button.

8. Continue adding information requests by repeating steps 1 through 7, or click on *Close Form* to return to the *Open Forms Window*.

**To review or edit a Hotline Call/Information and Referral Request:**

1. In the green area, use the *Next Record* and *Previous Record* buttons to locate the record you want to review or edit.
2. Use the *Tab* key on the keyboard or the mouse to select the field you want to edit. Enter the revised information.
3. When finished, choose another record to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

**\*\*While editing existing data, the database will automatically save the changes you make.\*\***

**To delete a Hotline Call/Information and Referral Request:**

1. In the green area, use the *Next Record* and *Previous Record* buttons to locate the record you want to delete. Click on the *Date of the request*.
2. Click *Delete Record* on the toolbar. This will delete that record.

**Note: DO NOT DELETE** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

## Outreach to Victims/Survivors (Q39)

Figure 22

VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [Victim witness notification/ outreach to victims/survivors]

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application Delete Record

OUTREACH TO VICTIMS/SURVIVORS

Add new service 1 of 1 - Total records Next service Previous service Close Form

Type of service [Outreach to victims/survivors \(unsolicited letters, phone calls or visits\)](#)

Service Provided Date

Number of times this service was provided on the above-mentioned date

Languages (other than English) used in this outreach activity

Notes (optional):

Figure 22 is an example of the form used to track information on outreach to victims/survivors.

### **To enter Outreach to Victims/Survivors:**

1. Click on the *Add new service* button.
2. Enter the *Service Provided Date*.
3. Enter the number of times this service was provided on the above-mentioned date.
4. Enter the languages other than English used in this outreach activity.
5. Enter any notes. This field is optional.
6. When finished, click on the *Save Record and Enter Other Information* button.
7. Continue adding services by repeating steps 1 through 6, or click on *Close Form* to return to the *Open Forms Window*.

### **To review or edit Outreach to Victims/Survivors:**

1. In the green area, use the *Next Service* and *Previous Service* buttons to locate the service you want to review or edit.
2. Use the *Tab* key on the keyboard or the mouse to select the field you want to edit. Enter the revised information.
3. When finished, choose another service to review or edit, or click on *Close Form* to return to the *Open Forms Window*.

**\*\*While editing existing data, the database will automatically save the changes you make.\*\***

### **To delete Outreach to Victims/Survivors:**

1. In the green area, use the *Next Service* and *Previous Service* buttons to locate the service you want to delete. Click on the *Service Provided Date* of the record you want to delete.
2. Click *Delete Record* on the toolbar. This will delete the record of the service on that date.

**Note: DO NOT DELETE** anything from your Access file until you are certain the information needs to be removed. Unlike other software programs, Access does not have an *Undo* function. It does not allow you to retrieve any information or data that has been deleted.

## PART II: GENERATING REPORTS

This portion of the manual provides instructions for generating output reports on the data entered.

From the *Main Window* click on the *Click this Button to open Reports* button to open the window shown in Figure 23. This window is called the *Open Reports Window*.

**Figure 23**

**VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [OPEN REPORTS]**

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application Delete Record

**SEMI-ANNUAL PROGRESS REPORT FOR  
Grants to Enhance Culturally and Linguistically Specific  
Services for Victims of Domestic Violence, Dating Violence,  
Sexual Assault, and Stalking Program**

**OPEN REPORTS**

Start Date:  ...

End Date:  ...

C1. Training (Q15, Q16, Q17)	C2. Community Education (Q19, Q20, Q21)
C5. Products Distributed (Q27)	C5. Products Developed/Revised (Q27)
D. Victim Services (Q32, Q33, Q34, Q35, Q36, Q37A, Q37B, Q37C, Q38, Q39, Q40)	

Exit Application  
Open Main Window

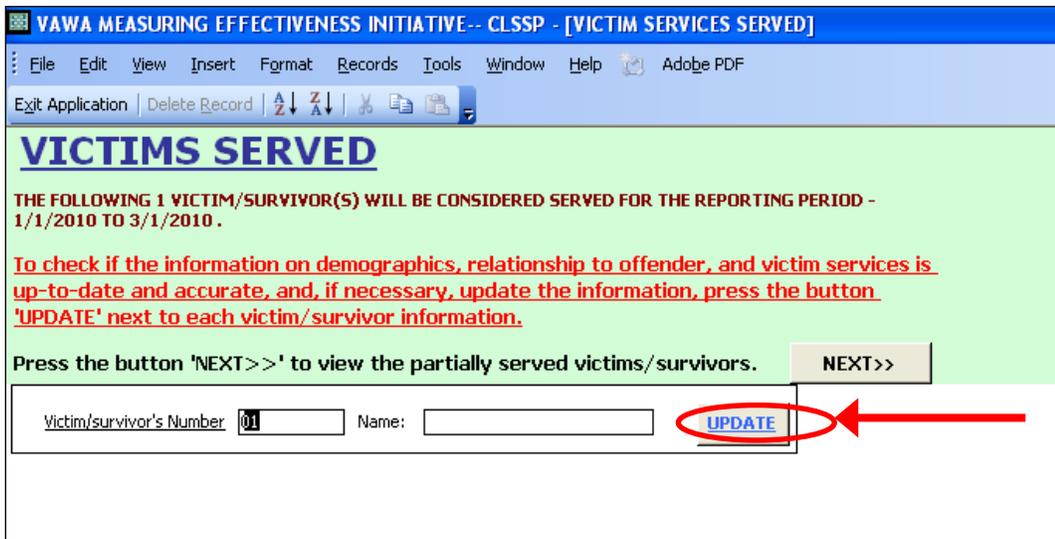
1. Click on the button next to the *Start Date* field to choose the date from which the report should start or type the start date in the text-box.
2. Click on the button next to the *End Date* field to choose the date on which the report should end or type the end date in the text-box.
3. Select the desired report from the list by clicking on the appropriate button.
4. The selected report will appear automatically. You can either print the report, close the report to return to the screen shown in Figure 23, or click *Exit Application* to close this application. **Choosing *Exit Application* will close the entire database application.**

## Victim Services report

The procedure to open the Victim Services report is slightly different. Before opening the report, the database displays three different forms showing the victims/survivors that will be considered “served”, “partially served” and “not served” for the date range specified on the *Open Reports* form. These three intermediate forms are ticklers and have been added so that data can be checked and modified before printing the final report. If there are no victims/survivors that fall within the date range specified, these intermediate forms will indicate that there is no data. In this case, simply click the ‘NEXT>>’ button to proceed to the next form.

When you click the button *Victim Services* on the *Open Reports* form, if there are victims/survivors who classify as “served,” a new form will open listing victims/survivors who were served during the reporting period selected. To check if the information on demographics, relationship to offender, and victim services is up-to-date and accurate, and, if necessary, update the information, press the button 'UPDATE' (Figure 24) next to each victim/survivor information.

**Figure 24**



The screenshot shows a software window titled "VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [VICTIM SERVICES SERVED]". The window has a menu bar with "File", "Edit", "View", "Insert", "Format", "Records", "Tools", "Window", "Help", and "Adobe PDF". Below the menu bar is a toolbar with icons for "Exit Application", "Delete Record", and other functions. The main content area has a green header with the text "VICTIMS SERVED" in large blue letters. Below this, it says "THE FOLLOWING 1 VICTIM/SURVIVOR(S) WILL BE CONSIDERED SERVED FOR THE REPORTING PERIOD - 1/1/2010 TO 3/1/2010." A red text instruction reads: "To check if the information on demographics, relationship to offender, and victim services is up-to-date and accurate, and, if necessary, update the information, press the button 'UPDATE' next to each victim/survivor information." Below this, there is a text prompt: "Press the button 'NEXT>>' to view the partially served victims/survivors." To the right of this prompt is a "NEXT>>" button. Below the prompt is a form with two input fields: "Victim/survivor's Number" with the value "01" and "Name:" with an empty field. To the right of the "Name:" field is a blue "UPDATE" button, which is circled in red with a red arrow pointing to it.

When you click on the ‘UPDATE’ button, a form displaying information for the selected victim will open. When you complete reviewing and/or updating information for the victim press ‘Close Form’ button (Figure 25) to return to the list of all victims who were served.

Figure 25

VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [VICTIM SERVICES]

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application | Delete Record | [Navigation icons]

**VICTIM SERVICES** 1 of 1 - Total records

Close Form

Victim/survivor's Number: 01 Date: 1/1/2010

Primary Victimization (Check only one):  Sexual assault  Domestic violence/dating violence  Stalking

Edit Victim/survivor Number, Date, and Primary Victimization

Victim/Survivor Information | Demographics | Relationship to Offender | Services | Shelter Services | Protection Orders

View Report for this Victim/survivor

Victim/Survivor Information (Optional)

First Name: [Input field]

Last Name: [Input field]

When you have completed this process for all victims/survivors who classify as “served” for the reporting period selected, click on the button 'NEXT>>' (Figure 26) to view the list of partially served victims/survivors.

Figure 26

VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [VICTIM SERVICES SERVED]

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application | Delete Record | [Navigation icons]

**VICTIMS SERVED**

THE FOLLOWING 1 VICTIM/SURVIVOR(S) WILL BE CONSIDERED SERVED FOR THE REPORTING PERIOD - 1/1/2010 TO 3/1/2010 .

To check if the information on demographics, relationship to offender, and victim services is up-to-date and accurate, and, if necessary, update the information, press the button 'UPDATE' next to each victim/survivor information.

Press the button 'NEXT>>' to view the partially served victims/survivors.

NEXT>>

Victim/survivor's Number: 01 Name: [Input field] UPDATE

When you click on the 'NEXT>>' button, if there are victims/survivors who are listed as “partially served,” a new form will open listing victims/survivors who were partially served during the reporting period selected. To check if the information on demographics, relationship to offender, and victim services is up-to-date and accurate, and, if necessary, update the information, press the button 'UPDATE' next to each victim/survivor information.

When you click on the “UPDATE” button, a form displaying information for the selected victim will open. **If you enter the date the service was provided, do not uncheck the reason(s) the service was initially not provided. For an explanation, refer to instructions in “To review or edit a Service Provided to an Existing Victim/survivor,” under the *Victims Services* section.** When you complete reviewing and/or updating information for the victim, press “Close Form” button to return to the list of all victims who were partially served. When you have completed this process for all victims/survivors who classify as “partially served” for the reporting period selected, click on the button 'NEXT>>' to view the list of not served victims/survivors.

When you click on the ‘NEXT>>’ button, if there are victims/survivors who are listed as “not served,” a new form will open. The form will list the number of victims/survivors “not served” during the reporting period selected. To check if the information on demographics, relationship to offender, and victim services is up-to-date and accurate, and, if necessary, update the information, press the button 'UPDATE' next to each victim/survivor information.

When you click on the “UPDATE” button, a form displaying information for the selected victim will open. **If you enter the date the service was provided, do not uncheck the reason(s) the service was initially not provided. For an explanation, refer to instructions in “To review or edit a Service Provided to an Existing Victim/survivor,” under the *Victims Services* section.** When you complete reviewing and/or updating information for the victim, press “Close Form” button to return to the list of all victims who were not served. When you have completed this process for all victims/survivors who classify as “not served” for the reporting period selected, click on the button 'NEXT>>' to view the list of secondary victims entered with more than one category of victimization of the primary victim.

When you click on the ‘NEXT>>’ button, a new form will open (Figure 27). The form will list secondary victims with more than one category of victimization entered in the database during the reporting period selected. To check if the information is up-to-date and accurate, and, if necessary, update the information, press the button 'UPDATE' next to each instance of this secondary victim's category of victimization.

Figure 27

The screenshot shows a web browser window titled "VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [SECONDARY VICTIMS]". The browser's menu bar includes File, Edit, View, Insert, Format, Records, Tools, Window, Help, and Adobe PDF. Below the menu bar, there are navigation links: "Exit Application", "Delete Record", and a toolbar with icons for undo, redo, and other functions.

## SECONDARY VICTIMS

THE FOLLOWING SECONDARY VICTIMS ARE ASSOCIATED WITH MORE THAN ONE CATEGORY OF VICTIMIZATION OF THE PRIMARY VICTIM FOR THE REPORTING PERIOD - 1/1/2010 TO 12/31/2010.

To review, and, if necessary, update the information, press the button 'UPDATE' next to each secondary victim's record.

Press the button 'NEXT>>' to view the next Secondary Victim. NEXT>>

**1 of 2 - Secondary Victims**

Secondary Victim's Number:  Name:

**Secondary Victims Served:**  
This secondary victim has the following category of victimization(s) selected in the Secondary Victims Served section of the database:

<input type="checkbox"/> Sexual Assault	<input type="checkbox"/> Domestic Violence/Dating Violence	<input checked="" type="checkbox"/> Stalking	<input type="button" value="UPDATE"/>
<input checked="" type="checkbox"/> Sexual Assault	<input type="checkbox"/> Domestic Violence/Dating Violence	<input type="checkbox"/> Stalking	<input type="button" value="UPDATE"/>

A red arrow points to the "UPDATE" button in the first row of the "Secondary Victims Served" section.

When you click on the "UPDATE" button, a form displaying information for the selected secondary victim will open. When you have completed reviewing and/or updating information for the secondary victim press the "Close Form" button to return to the list of victimizations associated with this secondary victim. When you have completed reviewing all instances of this secondary victim, click the 'NEXT>>' button (Figure 28).

Figure 28

VAWA MEASURING EFFECTIVENESS INITIATIVE-- CLSSP - [SECONDARY VICTIMS]

File Edit View Insert Format Records Tools Window Help Adobe PDF

Exit Application | Delete Record | [Icons]

## SECONDARY VICTIMS

THE FOLLOWING SECONDARY VICTIMS ARE ASSOCIATED WITH MORE THAN ONE CATEGORY OF VICTIMIZATION OF THE PRIMARY VICTIM FOR THE REPORTING PERIOD - 1/1/2010 TO 12/31/2010.

To review, and, if necessary, update the information, press the button 'UPDATE' next to each secondary victim's record.

Press the button 'NEXT>>' to view the next Secondary Victim.

**NEXT>>**

1 of 2 - Secondary Victims

Secondary Victim's Number: 01-01 Name: Bob Smith

**Secondary Victims Served:**  
This secondary victim has the following category of victimization(s) selected in the Secondary Victims Served section of the database:

Sexual Assault  Domestic Violence/Dating Violence  Stalking [UPDATE](#)

Sexual Assault  Domestic Violence/Dating Violence  Stalking [UPDATE](#)

If there are additional secondary victims with more than one category of victimization entered, the form will display the next secondary victim. Continue to review and/or update information for each secondary victim, clicking the 'NEXT>>' button after each secondary victim to advance to the next one.

When you have completed this process for all secondary victim with more than one category of victimization entered, click the 'NEXT>>' button to open the final report.